PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 24.04

Introduction

PeopleFluent is pleased to announce the upcoming 24.04 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	April 25, 2024
Revised Document Version Number:	1.0
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
293087	NSD-7279	Add title attribute to related course link on catalog details page	The "title" attribute in HTML is commonly referred to as a "tool tip" that can be seen when a mouse over overs a link.This is also used by screen readers to provide visually impaired users more information about the link.
306006,327646,345260	NSD-8237	Invitation Only sessions showing on New UI	The New UI search and browse pages were showing sessions that are invitation only when the "Show non-enrollable session in search" was not enabled.However, as these are not enrollable, these sessions will no longer be displayed under that configuration.
306819	NSD-7640	Highest score display for learners' records	Make the highest score display between Course History (Records/Transcript_ age and the transcript details page consistent.

308273	NSD-7800	Fixed a minor display issues for exams on iOS devices.	The exam introduction screen, where the description and instructions are shown, had an alignment issue on iOS devices.
308501,347883	NSD-7787	Fixed the Class Resources Calendar when a session has multiple facilities	When a session has different Classes in different Facilities, the session will now show up in Class Resources Calendar
309956	NSD-7713	Closed user account on Session Selection Needed sessions	As part of the closed account cleanup task, users enrolled in Session Selection Needed sessions were will now be withdrawn as with the other session statuses.
320754	NSD-8191	Issue with exam attempt limits	If an exam is configured with an attempt limit and it's on the last attempt, it has not been exited yet after it's completed and it's being re-launched by the user, thereby creating a ghost attempt.This is fixed for the system to recognize the attempt limit to prevent an over-the-limit attempt creation scenario.
322193	NSD-8548	Modified by "Unknown" when re-enrolling after certification expires	When an user is enrolled in module after a certification expires, the transcript history will no longer display Unknown under Modified by.The field will show the Default System User as defined for the enrolled user's logical domain.
322451	NSD-8230	Reminder emails not being sent correctly	Escalation of Completion reminders were not being sent at the right time for users who were enrolled at the same time that daily tasks are being run on the system.This caused the system to skip those handful of users until the next time the reminder should be sent based on the notification configuration.This has been corrected, and learners will receive their reminder on the expected day.
323210	NSD-8760	Competency status on Learning Path API will be the	When a competency is at risk, meaning the expiration was coming soon, theAPI and UI did not have the same status before the fix.

		same as Learning Path page	
323216	NSD-8131	How to hide the option Payment plans in a user role	Payment Plans in Manage Center will be hidden when there is no access to "Payment Plans and Optional Payment Items".
324353,353259	NSD-8294	Automatic enrollment based on course completion available, but not accessible in eLearning+ license	The fix removed checking whether the user's role has access to the "User Search" access when displaying completed courses as search criteria.
326279	NSD-8687	Incorrect completion statuses showing in Learning Path and Workspace > Review	The Workspace > Review page will show the correct completed status in drill down for a program with waiver/exempt status and submodule with deactivated status
327587	NSD-8316	Added imprint to course details page	The Organization > Imprint functionality adds a footer to pages.Some customers use this for their Google Analytics code.The imprint did not display on the course details page, which shows FORMAT1 in the URL.The fix adds the Imprint to that page.
333395	NSD-8396	Cannot EDIT/SAVE Third-Party Transcript Viewing Permission	If a user with a role other than System Administrator tries to edit and safe the Third-Party Transcript Viewing Permission setting of a course in Catalog Editor, they will be prompted with an error message.This has been changed to allow permission for this setting based on the permission for the module itself.
333401	NSD-8616	Enrollment approval bypassed "allow re-enrollment" setting	When a course had an enrollment policy that included approval and also had a delay set to allow re-enrollment after a period of time, the approval would bypass that delay.This is fixed so the user cannot submit the enrollment request until the period of time has elapsed.
333403	NSD-8460	Changes to	For customers with a large number of users

		loading the User Review screen for Job Profiles	assigned to a job profile, accessing the User Review page from the Gear Icon on the Job Profile list page took a significant amount of time to load.The change does not automatically load all users, but requires the administrator to click the filter button.This is the same behavior as if the administrator had opened the job profile and clicked the User Profile from the left menu.
333467	NSD-8593	Session Transfer Notification email showing 'Unknown' where the target Classroom has no classroom dates	After the fix when a user transfers to a session that has no classroom dates, instead of "Unknown" the email will indicate "Date to be confirmed"
335965	NSD-8619	Reference resource entries were not deleted when session was deleted.	When a session is deleted, the entries for the reference resources were previously not deleted.This prevented removing associated files from the Repository.The fix will delete the reference entries when a session is deleted.
337521	PL-7158	Indicate Interest field doesn't populate course title for French language	The page where a user enters their preferences to indicate interest in a course was not populating the course title when the user's language selection was French.This has been corrected.
337857,350195	NSD-8564	User Attribute filter showing selected value	When a User Attribute extension has User Search as a display criteria, that attribute can be used to filter user search results.Prior to the fix, the selected value was not displaying despite the correct filter being applied.This has been fixed to display the selection.
343590	NSD-9052	Issue with percent completion of Job Profiles	When calculating percentage of completion of job profiles, only mandatory competencies are considered in the calculation.
344676	NSD-9119	Exemptions creating	The exemption policy functionality for exams was inadvertently creating additional

		additional instances of modules	modules.This has been corrected.
346389	NSD-9277	Issue with simplified user preferences and the Automatic Mail Lists setting.	When the "Display simplified user preferences" system configuration is enabled, and a user makes a change to their preferences, the system was changing the Automatic Mail List setting to "No, don't add me."This has been fixed, so the value set for the user is not overwritten under the simplified configuration.
346616	NSD-9285	Some emails not included in the internal mailbox	The system can send notifications to users externally as well as to an internal mailbox, visible after logging into the LMS.When a user had a setting to forward emails to another user or email address, emails were no longer populating the internal mailbox.This has been corrected.It is one way for administrators to determine whether the system sent an email to a user.
346792	NSD-8998	Corrected last updated date for transcripts loaded via the Training History CSV Loader	Records loaded via the Training History CSV Loader were previously marked with an inaccurate Last Updated date.This has been corrected to be more accurate for the data in the CSV file.
346815	NSD-9025	Performance issue with some learning path widgets.	Prior to the fix, the application reviewed prerequisites separately for each learning ID. The fix is to bulk load prerequisites for all learning IDs for better performance.
347024	NSD-8925	Email notifications when "Advancing to Assigned Module" under a program	One of the options for automatically enrolling users in submodules of a program is to set auto-enrollment based on number of days after "Advancing to Assigned Module Order". In those cases, there was a defect that meant enrollment confirmation emails were not sent. This has been fixed, so participants will receive the notification as expected.
347314	NSD-9230	Corrected issue with manually grading exams that include	Exams with a large number of questions that included some multiple choice questions with partial credit had issues being manually graded.If the last question being graded by the reviewer was multiple choice, and full credit was being granted, an error displayed

		partial credit questions.	indicating the new total was too large due to rounding the partial credits.This rounding issue has been resolved.
347664	NSD-8982	Performance issue with the Questions list screen.	If the accrued question response data becomes huge over time, the Questions administration search page would take longer time to load each paginated page with the search results. This is optimized to reduce the execution time of the page load.
347791	NSD-9117	Minor issue with Competency Models on some skins	When a skin has the Universal Search included, there was an issue selecting a competency model.This has been corrected.
348027	NSD-8997	Issue with Training History loader changing status when updating a transcript attribute	Updating Transcript Attribute via csv loader previously changed the status from COMPLETED to IN PROCESS.This has been corrected so the status is not changed unless the CSV file indicates a change.
348062	NSD-9287	Issue with self-enrollment in sites with both multiple assignments and SSO enabled.	Previously, it was possible for a user to sign into an inactive assignment via SSO. This is fixed to ensure the SSO process lands the user on an active assignment.
348263	NSD-9066	Total enrollment # in session properties showing wrong total.	Total enrollment count was including waitlisted users after users transferred into the session and were added to the waitlist.The count is fixed to only include those with active enrollments.
348295	NSD-9120	Issue with Question Pool hierarchy.	There was an issue with the Select Questions function when the hierarchy of question pools had changed after the exam was originally created.This has been fixed to display the pools correctly.
348801	NSD-9121	Error on refresh membership group query	When one of the criteria for dynamically populating a user group, such as a user attribute, included an extra apostrophe, the refresh would fail. due to the apostrophe

			affecting the SQL for looking up records in the database.The fix will account for criteria with apostrophes.
348984,349428	NSD-9073	Program submodule enrollment confirmations were not sent when the enrollment was date specific.	One of the options for automatically enrolling users in submodules of a program is to delay that enrollment until a specific date.In those cases, there was a defect that meant enrollment confirmation emails were not sent.This has been fixed, so participants will receive the notification as expected.
349428	NSD-9238	User was receiving multiple Waitlist Notifications in a complex program setup with enrollment specific after a number of days.	The complex program that contains a classroom, workshop, or virtual classroom session is added as a submodule with the auto-enroll is set to a number of days after the program enrollment.Previously, when the auto-enroll processed the user to the waitlist, the user was receiving multiple waitlist notifications.This has been corrected to only one notification.
349576,352704,353576,353636	NSD-9068	Corrected database error with the R109 report	There was an error introduced that caused a database error preventing the successful run of the R109 report.This is corrected so the report runs successfully.
349767	NSD-9106	Password was missing in new user welcome email.	When the default password was set in ekp.properties, the New User Welcome Email was did not include the password.This has been fixed.
350734	NSD-9105	Search function in Repository not bringing back all results	When searching for a file in the Repository, if multiple files have the same file name all of the results will be returned.
351237	NSD-9178	Editing Module Attributes based on Permissions	If an administrator has Write permission to edit a Module, the administrator will be able to edit the values assigned to the optional Module Attributes, regardless of the permission on the individual attributes.The permission on the attributes themselves still apply when administrators have access to the Module

			Attribute Categories page where the attributes are created/edited.
351517	NSD-9114	Cloning an exam with a long ID caused issues.	The Exam ID field has a limit of 85 characters, and when cloning an exam the process adds seven characters, a dash followed by six numbers (-######).So if the Exam ID was already long, such as from repeated cloning, this would cause problems with creating the clone.The fix will trim characters from the existing ID to allow the clone to take place.Customers may wish to use the Migrate Exam ID before cloning the exam.
351780	NSD-9177	Enrollment Cleanup Task issue	The daily Enrollment Cleanup Task was limited to 1000 records per day, which can cause issues for larger customers over time.A new property setting system.maxWithdrawalsForEnrollmentCleanup can be defined in ekp.properties to increase the maximum withdrawals for the closed account enrollment cleanup task. The minimum value is 1000 and the maximum value is 999999.
351781	NSD-9257	Issue with the Learning Path display of Programs.	If a program is re-enrolled and not completed yet, the Learning Path would only display the completions only. This is fixed to retrieve the latest program enrollment even if it's not completed yet on the Learning Path.
354307	NSD-9386	Reminder emails not being sent correctly	Gentle Deadline reminders were not being sent at the right time for users who were enrolled at the same time that daily tasks are being run on the system.This caused the system to skip those handful of users until the next time the reminder should be sent based on the notification configuration.This has been corrected, and learners will receive their reminder on the expected day.
354827	NSD-9278	Improve performance of cloning session with reference resources	Cloning a session with reference resources also copies the entries for the reference resources in the appropriate database tables as well as updating the index. This process is affected by the number and the file size of the references.Before this fix, cloning sessions was equally slow, regardless of the file size of references assigned; after the fix, cloning a session with fewer, smaller resources will be faster.
355359	NSD-9294	Enrollment of	Administrators can add sessions of Classroom,

		Closed Session in a Program submodule	Workshop, or Virtual Classroom modules to a program regardless of the status of the session.For example, a Closed session of a Classroom can be added to a Program if necessary.The change is the Group Enroll feature will no longer enroll users in the Closed session without selecting the Override option.
355568	NSD-9306	Program enrollment query has too many parameters for MS SQL Server.	The functionality to enroll users into a program was optimized to handle customers with large numbers of modules assigned to programs.MS SQL Server has a limitation of 2,100 query parameters, so the process now batches the query.
355651,356309	NSD-9315	Exam modules are failing when 'Maximum Number of Attempts for Each Participant' is set to 1.	A minor regression was added in 23.11 when in an Exam module type or an Online module that launches an exam.Previoulsy, if the module limit (regardless of the exam limit) was set to 1, and the participant passed the exam, the module was incorrectly marking as failed.This has been fixed so the exam will mark completed.
355844	NSD-9303	PDF reports will not run if the output is larger than 5,000 rows.	The PDF processing of reports can have significant performance impacts.As such, when a report is configured to return more than 5,000 rows, the PDF will not include any output.Instead, the message will be "Exceeded maximum allowed rows. Please refine the report filters."CSV output can still be larger than 5,000 rows.
356833	NSD-9346	Default password issue with Welcome email	If there is no system.defaultpassword in the ekp.properties file, a random password is generated for new users and is populated into the {reset_password} parameter.The fix will allow the default password to populate this field as well for the Welcome email for new users.
357520	NSD-9359	Correcting program status when a submodule is in process.	This ticket is actually a two-part fix: Change the Program transcript status to In Process if the sub-module only has required modules and one of them is launched.Further fix changing to In Process status for Classroom courses assigned to Program when launched through Knowledge Center entry.
357739,357775	NSD-9373	Date picker	There was a minor error in the User Editor when

		failing to recognize date format for User Editor dates	trying to save a user after selecting a date (join date, date of birth, etc) using the date picker.The date picker adds a leading zero to the day (02-Jan-2008) and this was resulting in an error.The issue has been corrected to accept the format selected by the date picker based on the user's selected language.
	NSD-9304	Updated XLIFF parsing to account for XML External Entity vulnerability.	The XLIFF import functionality uses an XML file to process translations.The functionality to read that XML was updated to prevent a bad actor taking advantage of the XML External Entity to access data.
	NSD-9280	Updated JavaScript libraries to most recent version.	Updated the moment.js and jquery-validation libraries to use the most recent versions due to identified vulnerabilities in previous versions.

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