

PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 24.09

Introduction

PeopleFluent is pleased to announce the upcoming 24.09 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	September 25, 2024
Revised Document Version Number:	1
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
320398	NSD-8043	Program CSV Loader allowed Just-in-Time Learning to be added as a submodule	Just-in-Time Learning modules do not have enrollment capabilities; they are designed to be launched from the catalog browser or search functions. A defect in the Program CSV Loader allowed a JIT module to be added as a submodule. As this would cause enrollment errors, this has been corrected. JIT modules will cause an error in the Program CSV Loader.
330118	NSD-8615	Issue with users on Learning Program Detail type in the Report Wizard	Data of users outside of the organization is visible in Report Wizard when running a Learning Program Detail type report. This is corrected; users will be filtered based on user executing the report.
340007,350071,356474	NSD-8643	Limited error when trying to withdraw from a program via the	There was an error due to the sorting of assigned modules of a Program to confirm if they are a Program or not. The issue has been corrected to allow setting the user(s) to Withdrawn.

		Session Properties > Participants.	
343684	NSD-8886	Users logging in through iPaaS are being signed out of PeopleFluent Learning and returned to their identify provider.	With the iPaaS integration for hosted (SaaS customers), when the browser is configured to block 3rd party cookies, browsing the PF Learning product could cause an immediate sign off.This has been fixed.
346641	NSD-9064	Issue with completion date in R202 depending on timezones.	Thea R202 report would show issues with the Completion Date column depending on the timezone of the user and session.This has been corrected.
347416,352485,355124	NSD-9279	Report Wizard adds an unnecessary JOIN when adding Dynamic Module Attributes to a Training History type report.	When selecting a Dynamic Module Attributes column in Report Wizard > Training History report, there was an unnecessary JOIN added to the SQL.This has been corrected and the reports will show the correct data.
355973	NSD-9339	User Groups with specific users will not need Organizations	With the new configuration to require organizations when editing/saving User Groups, which was added as a GDPR protection. there were issues adding specific users. If the only filter selected is specific users, and no organization is selected, the User Group will be saved correctly.
356187	NSD-9310	Reporting query optimization.	Loading all permission data of an object type sometimes could be slow when the database is large. This was changed to use the cached permission map.
357325	NSD-9374	Program withdrawal issues when submodules have withdrawal limitations.	If one or more submodules in a program has a withdrawal limitations, such as not allowing withdrawal at all or limiting withdraw before the session start date, the button to withdraw from the program will not be available.
357736	NSD-9380	Issue with bulk enabling/disabling catalog access for reference resources.	The system would delete reference resources when trying to use the bulk function to enable or disable catalog access to selected resources.This has been corrected.
357822,363091	NSD-9395	Exam display issue in transcript details.	There was a display issue on the transcript details when an exam module was set to record in percentage.This did not affect the actual score or pass/fail for the exam itself.

358588	NSD-9419	Issue with program completion and "share/credit" functionality.	A minor glitch was introduced in 23.11 when a program is initially set to 'Requires the learner to retake the learning' but is changed to 'Does not require the learner to retake the learning' after learners were re-enrolled. The glitch would mark the program complete but leave the modules as not started, but this has been corrected so the parent remains not started.
358837	NSD-9403	Passwords will be encrypted when submitted on password change.	All data transmitted between the client and server is encrypted using HTTPS. This is the first layer of security. For additional protection, sensitive information can be encrypted on transmission by enabling a new option.
359795	NSD-9433	Issue launching content on a content server.	There was a runtime error generated on the content server under certain circumstances. This has been corrected to allow the correct functioning of content from the configured content server.
360037,360103	NSD-9453	Program start date issue when completing via Training History Data Loader.	When an administrator used the Training History Data Loader to mark a program enrollment complete, the start date will now display correctly. This will either be the start date from the data loader or the completion date if the start date is omitted in the CSV file.
360128	NSD-9454	Issues with the time zone setting for auto-enrolling program submodules at a future date and time.	Program submodules can be set up to automatically enroll users on specific date and times, with a specified time zone. When this was saved to the database, it would display the wrong time in the UI. This has been corrected.
360708	NSD-9514	Fix inconsistency with Program Session Title length	The Program Data Loader help text showed the permitted length of 255, but the Catalog Editor and the database table limited the length to 85. This has been changed to allow 255 characters in all locations for Session Title for Program sessions.
361066,361102,361429	NSD-9472	Double click issue with selectors in Chrome and Edge	In May 2024, the Chromium released a change to how it handles double click of items in a <select> element. Chromium is the foundation for both Google Chrome and Microsoft Edge. This changed broke the selectors in PF Learning, so a fix was added to account for this change.
361185	NSD-9489	Administrators could add	Customers who use the Logical Domain functionality to isolate users and courses, were

		revisions to courses not accessible to their logical domain.	seeing issues with revisions.Administrators in one domain could add a revision to a course outside of their domain.This issue has been resolved, and revisions cannot be imported without proper course access.
361247	NSD-9513	Programs are only updated to the "In Progress" status when a required sub-module is launched.	Previously, when an optional (not required) Program sub-module was launched, the Program status did not update to the "In Progress".The status remained in the "Not Started" status.This issue has been resolved.
361264	NSD-9490	New URL options for Forgot Password link	Customers who use more than one URL for their PF Learning site can not designate a URL at the Logical Domain or Organization level.The Forgot Password functionality will look in this order: Organization URL, Logical Domain URL, system.baseURL in ekp.properties, the URL of the user's session when sending the link to reset the password.
361442,361872	NSD-9515	Issue with the Date Picker when using German as the UI language.	The Date Picker functionality would populate the date into a form field with the wrong format.This has been corrected.
361514	NSD-9506	Discrepancy on overall rating score in R129, R118, and the UI.	For customers with a Performance License, the performance review overall score was showing differently in two reports compared to the UI.This has been corrected.
361902	NSD-9519	Inline user search caused performance issues.	The inline user search when filtering on Supervisor Assessment page will not look for users until three letters have been typed.Prior to this change, the search would get executed after the first letter.
362757	NSD-9566	Session timeout when large number of users are taking exams.	When a user is in the middle of an exam, their data are stored in the cache in memory.However, the cache has a limited size, so if the cache filled up, the exam information would be lost and the user would see a session timeout message.This is fixed in two ways - increasing the size of the cache in the ekp.properties file, but also code has been added to retrieve test attempt data when the record is no longer available in the cache.
362826	PLC-475	R139 Report was able to exceed the limit to the number of parameters	There's an inherent MSSQL limit to the number of parameters allowed in a SQL query. Previously, the R139 report could exceed the threshold based on the number of sessions involved.An optimization has been made to execute the query in a

		allowed in a SQL query, causing an error when running the report.	partitioned fashion to avoid exceeding the limit.
363087	NSD-9559	Users with duplicate enrollments in a Program module are having issues logging in.	Previously, a user who had duplicate enrollments in a Program module might have problems logging in. This issue has been corrected.
363730	NSD-9581	Fixed issue with migrating enrollments to a newer revision.	To make processing easier. some transcript records are in a cache. The process for migrating transcripts could run into an error when a user's record is not in the cache for customers with a significantly large amount transcript records. The fix is to retrieve a record from the database when it's missing from the cache.
	NSD-9625	Minor learning issues with French Canadian language	There were two issues saving changes to learning modules with the French Canadian language. One was caused by apostrophe's in the language strings, the other was the date picker providing the wrong date format. Both issues have been corrected.
	NSD-9621	Program learning type not available in the Learning Module selector when running the R139 report.	Previously, the "Program" learning type was not an option when selecting a learning module in the R139 report. This issue has been corrected.
	NSD-9507	Medium security issue editing the user attributes of other users	When users are allowed to edit their user attributes, they could (prior to the fix) edit the attributes of another user. This has been corrected, and the edit functionality only edits data for the logged in user.
	NSD-9431	When using the Courseware feature with a Lesson that launches a PDF, the CLOSE button was not working.	The Courseware functionality allows administrators to build courses using Lessons. Each lesson operates like an online type, with specified launch properties. For PDF documents launched this way, the Close button was not working correctly. This has been fixed.
	NSD-9404	Issues with users launching exams via Proxy Launch	To support mixed case id to be used for the Bridge integration to provision a new user account in the organization hierarchy.

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