

PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 24.09.2

Introduction

PeopleFluent is pleased to announce the upcoming 24.09.2 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	Febuary 04, 2025
Revised Document Version Number:	1.0
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
	PLC-564	Issue with R140 report timing out	When the Job Profiles in the selected Job Profile Group have large number of competencies and/or the competencies have a large number of module, the report would time out.This has been optimized.
368879	NSD-9795	Issue Launching a Virtual Classroom that uses a Microsoft Teams Link	Some customers were unable to launch Virtual Classrooms that use a Microsoft Teams link.Specifically, Virtual Classrooms created after upgrading to Release 24.09 were failing to launch.This issue has been corrected.
370475	NSD-9782	Issue Resetting Password when "Encrypt Sensitive Fields on Transmission"	Previously, if an organization had the "Encrypt Sensitive Fields on Transmission" setting enabled, an error was occurring when a users attempted to reset their passwords.A message would be displayed to the user that the fields cannot be blank, even when the password fields were populated.This issue has been corrected.

		Setting is Enabled	
370672	NSD-9773	Duplicate Rows Showing in the R139 (Job Profile Compliance) Report when a Substitute Module is Completed	Previously, if a user completed a module that was set as an equivalent to a module required for a Competency, duplicate rows would display in the R139 report for that user and those modules. This issue has been corrected.
369535	NSD-9768	Correctly Answered Multiple Choice Questions Marked Incorrect	Previously, there were sometimes issues with multiple choice questions being marked incorrect, even when the correct answers were selected. This issue has been corrected.
370025	NSD-9763	R139 (Job Profile Compliance) Report Shows Only Completed Competency-Related Courses	Previously, the R139 report only displayed rows for competency-related courses that have a "Completed" status. All competency-related courses should be listed, regardless of status. This issue has been corrected.
370025	NSD-9751	R139 (Job Profile Compliance) Report Displays Erroneous Overall Module Status when "Completed by Substitute" and "Expired".	Previously, the R139 report would display the Overall Module Status as "SUBSTITUTE" when the module expired and the user completed by substitute. This issue has been corrected.
365418	NSD-9737	Cloned Question Answers Showing as <Empty> in Exam Preview	Previously, answers to a cloned question did not display in Exam Preview. Instead, a value of <Empty> would display for each answer choice. This issue has been corrected. Note: This correction will apply automatically for questions cloned after upgrading and will not fix the data existing before the upgrade. If you need to correct questions that were cloned prior to the upgrade, please contact Customer Support.
367055,370341	NSD-9702	Error when Accessing Learning Path	Previously, some users were having issues accessing the Learning Path after upgrading to 24.09. This issue has been corrected.

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