# PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 25.02

### Introduction

PeopleFluent is pleased to announce the upcoming 25.02 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

#### **Document Revision**

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	Febuary 26, 2025
Revised Document Version Number:	1.0
Details of Revision:	Initial Version

#### **Issues List**

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
	PLC-564	Issue with R140 report timing out	When the Job Profiles in the selected Job Profile Group have large number of competencies and/or the competencies have a large number of module, the report would time out. This has been optimized.
368879	NSD-9795	Issue Launching a Virtual Classroom that uses a Microsoft Teams Link	Some customers were unable to launch Virtual Classrooms that use a Microsoft Teams link.Specifically, Virtual Classrooms created after upgrading to Release 24.09 were failing to launch.This issue has been corrected.
370475	NSD-9782	Issue Resetting Password when "Encrypt Sensitive Fields on Transmission" Setting is Enabled	Previously, if an organization had the "Encrypt Sensitive Fields on Transmission" setting enabled, an error was occurring when a users attempted to reset their passwords. A message would be displayed to the user that the fields cannot be blank, even when the password fields were populated. This issue has been corrected.

370654	NSD-9775	New configuration setting for HttpOnly cookie flag.	A new System Configuration "Protect Session Inactivity Cookie" is added for some security measures. When this is enabled, the New UI pages will not work correctly.
370672	NSD-9773	Duplicate Rows Showing in the R139 (Job Profile Compliance) Report when a Substitute Module is Completed	Previously, if a user completed a module that was set as an equivalent to a module required for a Competency, duplicate rows would display in the R139 report for that user and those modules. This issue has been corrected.
369535	NSD-9768	Correctly Answered Multiple Choice Questions Marked Incorrect	Previously, there were sometimes issues with multiple choice questions being marked incorrect, even when the correct answers were selected. This issue has been corrected.
370025	NSD-9763	R139 (Job Profile Compliance) Report Shows Only Completed Competency- Related Courses	Previously, the R139 report only displayed rows for competency-related courses that have a "Completed" status.All competency-related courses should be listed, regardless of status.This issue has been corrected.
370025	NSD-9751	R139 (Job Profile Compliance) Report Displays Erroneous Overall Module Status when "Completed by Substitute" and "Expired".	Previously, the R139 report would display the Overall Module Status as "SUBSTITUTE" when the module expired and the user completed by substitute. This issue has been corrected.
367185	NSD-9738	Minor Issues with R320 - Exam Export in CSV Data Uploader Format report and the Exam Data Loader	The R320 report and the corresponding Exam Data Loader had two minor issues corrected in 25.02. First, the primary language for the exam has been added as a column for both. Second, the Exam Style Sheet was showing the internal ID instead of the text name; the export and import now use the name of an exiting style sheet.
365418	NSD-9737	Cloned Question Answers Showing as <empty> in Exam Preview</empty>	Previously, answers to a cloned question did not display in Exam Preview.Instead, a value of <empty> would display for each answer choice.This issue has been corrected. Note: This correction will apply automatically for questions cloned after upgrading and will not fix the data existing before the upgrade.If you need to correct questions that were cloned prior to the upgrade, please contact Customer Support.</empty>
368457	NSD-9724	Removed limitation on uploading very	Previously the system had a limit of 2.15 GB for file uploads. This has been removed, so the maximum can be

		large files	larger if set in the properties file.
367055,370341	NSD-9702	Error when Accessing Learning Path	Previously, some users were having issues accessing the Learning Path after upgrading to 24.09. This issue has been corrected.
367541	NSD-9701	Issue with transferring sessions with Organization Constraint settings	The transferability of target sessions was based on the visibility sessions that the user being transferred was abl to see. This has been relaxed to consider the visibility sessions of the person doing the transfer which in some cases could be different from the one being transferred.
367467	NSD-9698	Issue with Auto- Enroll pausing despite setting to prevent pausing	When pause.autoenroll.onVeryHeavyLoad=false is set in the ekp.properties file, the Auto Enroll offline queue is st pausing because of another limit consideration, this has been fixed to not pause Auto Enroll during heavy traffic.
	PL-8271	The new Advanced/Standard toggle in the Catalog Editor was not translating correctly.	The text for the Catalog Editor toggle will translate, and can be modified if necessary.
367053	NSD-9688	Corrected an issue saving users due inadvertently caused by a security fix in 24.09	In 24.09 there was a security fix related to the User Profil > My Pofile tab, which allowed entering resume-like information.The fix inadvertently caused some issues when saving users via the User Editor.
365248	NSD-9660	Optimization of the competency cleanup portion of the Person Information Processor daily task	The Person Information Processor startup/daily task has been optimized to run quicker. A new system configuration 'Number of Past Days to Process Competencies' has been added. If specified, this will applifiltering to make the job more quicker to complete. The fewer past days to process the quicker, but 0 (the default means no filtering which is the slowest in processing all competencies for all queued users.
364788	NSD-9659	Issue with Job Profile Selector for companies with more than 1,000 job profiles	For customers who have more than 1000 job profiles in their system, there was a display issue with the Job Profil Selector. The Selector is limited to display up to 1000 profiles by default, which is why there are fields to filter the list. When an admin had previously selected job profiles, and those were not in the default 1000, the list did not display correctly. This has been corrected.
365795	NSD-9657	Fixed a timeout issue related to the hourly task that grades expired exams.	The hourly task to grade expired exams that have reache their time limit, has a query which is taking a long time to execute that could potentially block other online exam activities. This has been optimized and fixed.

363285	NSD-9730	Issue with Question Pool on R322 report	The R322 - Exam Section Question Export in CSV Data Uploader Format report was incorrectly displaying the Question Pool when a question was moved after being assigned to an exam section. This has been corrected.
364135	NSD-9644	Issue with User Groups when adding Organization Attribute criteria	When a User Group was set up with an Organization custom Attribute is one of the criteria, the query to add members did not factor in the right sub-organization units.
363344	NSD-9687	Issue with Question Pools on R322 report	The R322 - Exam Section Question Export in CSV Data Uploader Format report did not display information for exams that only included Random sections. This has been corrected.
	PL-7830	Issue with Expiring Certifications widget link when using New UI	For customers who use the Expiring Certifications widget on their widget (home) page, and also have the New UI enabled, the link from the widget was not opening the New UI page. This link now opens the correct page based on the Enable New UI setting for the logged-in user.
364600	NSD-9528	Missing information on the R315 report	The R315 - Exam Results (Report on wrong attempts) was missing information on Essay questions as well as data from the review/grading process. This report now includes the expected information.
354102	NSD-9267	Issue with completing Programs when loading history data	There was an issue marking programs completed when the Training Records Data Loader was used to mark users complete in submodules.
339108	NSD-8827	Learning Path shows Not Enrolled while the transcript is waiver/exempt	There was a minor issue with the module status on the Learning Path when a user was marked as Exempt for the module. This now shows correctly.
335624	NSD-8550	Exam modules showed Mark as Completed button erroneously	If a module launched an exam, and both the exam and module had limited attempts, the Mark as Completed button would show if an Exam Attempt was deleted. The button no longer appears and the user should have another attempt on the module.

## **Legal Notices**

This document has been created for authorized licensees and subscribers ("Customers") of the software products and associated services of Learning Technologies Group, Inc. by its division PeopleFluent and all of its affiliates (individually and collectively, as applicable, "PeopleFluent"). It contains the confidential and proprietary information of PeopleFluent and may be used solely in accordance with the agreement governing the use of the

applicable software products and services. This document or any part thereof may not be reproduced, translated or retransmitted in any form without the written permission of PeopleFluent. The information in this document is subject to change without notice.

PEOPLEFLUENT DISCLAIMS ALL LIABILITY FOR THE USE OF THE INFORMATION CONTAINED IN THIS DOCUMENT AND MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ITS ACCURACY OR COMPLETENESS. PEOPLEFLUENT DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PEOPLEFLUENT DOES NOT GUARANTEE THAT ITS PRODUCTS OR SERVICES OR ANY SAMPLE CONTENT CONTAINED IN ITS PRODUCTS AND SERVICES WILL CAUSE OR ENABLE CUSTOMER TO COMPLY WITH LAWS APPLICABLE TO CUSTOMER. USERS ARE RESPONSIBLE FOR COMPLIANCE WITH ALL LAWS, RULES, REGULATIONS, ORDINANCES AND CODES IN CONNECTION WITH THE USE OF THE APPLICABLE SOFTWARE PRODUCTS, INCLUDING, WITHOUT LIMITATION, LABOR AND EMPLOYMENT LAWS IN RELEVANT JURISDICTIONS. THE PEOPLEFLUENT PRODUCTS AND SAMPLE CONTENT SHOULD NOT BE CONSTRUED AS LEGAL ADVICE.

Without limiting the generality of the foregoing, PeopleFluent may from time to time link to third-party web sites in its products and/or services. Such third-party links are for demonstration purposes only, and PeopleFluent makes no representations or warranties as to the functioning of such links or the accuracy or appropriateness of the content located on such third-party sites. You are responsible for reviewing all content, including links to third-party web sites and any content that you elect to use, for accuracy and appropriateness, and compliance with applicable law.

Any trademarks included in this documentation may comprise registered trademarks of PeopleFluent in the United States and in other countries.

Microsoft, Windows, and Internet Explorer are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Oracle and PeopleSoft are registered trademarks of Oracle International Corporation. Adobe and Acrobat are registered trademarks of Adobe Systems Incorporated. All other names are used for identification purposes only and are trademarks or registered trademarks of their respective owners. Portions of PeopleFluent Workforce Communication software may include technology licensed from Autonomy and are the copyright of Autonomy, Inc. Quartz Scheduler is licensed under the Apache License.

Website: peoplefluent.com

Copyright © 2025, Learning Technologies Group, Inc. All rights reserved.