PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 25.06

Introduction

PeopleFluent is pleased to announce the upcoming 25.06 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	June 24, 2025
Revised Document Version Number:	1.0
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
377813,377998	NSD-10053	Error updating End Date	In 25.02, an attempt to fix an issue related to Waiver/Exempt introduced an issue that affected the end date of transcripts. This issue has been fixed.
377326	NSD-10028	Report issue on Firefox	Firefox made a recent change to the way it handles form.submit() as part of JavaScript execution, which prevents all Standard Reports from working correctly when attempting to Run in Browser or Run in Batch Reports. This has been corrected starting in 25.02.3. Chrome and Edge were not affected and still work correctly.
367112	NSD-10022	Non-erollable sessions for programs were erroneously available in the	The system configuration Directly display all learning program sessions will change the Catalog screen to use a drop down to show all sessions. When Show non-enrollable session in search catalog is disabled, some sessions that are

		Catalog view	not-enrollable (based on dates) were still available for enrollment.This has been corrected.
	NSD-10008	R140 alphabetical order was not case sensitive	A change made in 25.02.2 including making the R140 report and the corresponding Job Profile Competency Quota Analysis screen in alphabetical order based on the System Configuration setting "Sort users by last name?".However it treated upper and lower case differently.This has been fixed to be case-insensitive.
	PLC-704	Issue withCertification History report type in Report Wizard	A minor issue was created in 25.02.2 patch that affected the Certification History type.This has been fixed.
	PL-8880	Refresh Membership of Group task error has been fixed.	The error causing "Failed to run task: REFRESH_MEMBERSHIP_OF_GROUP" has been resolved. It was an inadvertent bug introduced when fixing a different issue for User Groups that includedorganization attribute criteria to dynamically add users.
375788	NSD-9999	The R210B report attendance will be shown.	Although R210B is called an Attendance Sheet, the report will now indicate whether a participant was marked as having attended the session.
	PLC-684	Issue with Report Wizard output when including Certification History columns.	In 25.02 as part of the new Certification History feature, columns for the history table were added to the Certification History report type. There was an issue with how the SQL query was built when adding these columns, resulting in erroneous duplicate rows. This has been resolved.
	PL-8847	Issue with Person Information Processor adding erroneous competency history records.	In 25.02.1 there was a minor feature added to allow manually-awarded competency expiration dates to be updated based on completion of associated modules. This update is handled by the Person Information Processor daily task, and includes a record in the Competency History when enabled. A minor defect resulted in adding new records every day and this has been corrected.
374397	NSD-9981	Migrating users was not migrating Job Assignment Type information	The Job Profile Assignment Type was added as a method to label or describe the relationship between a user and an assigned job profile. When using the Migrate User ID function, the assignment types were not being migrated. This has been corrected.
374632	NSD-9935	The Universal	For customers who use the Universal Search

		Search was returning Instructor-only resources.	functionality, it can include Instructor-only resources. In some cases, these were being returned in search results for all learners which is both incorrect and a potential privacy issue. This has been corrected when the resource has the setting "Catalog Access" set to "No."
367470	NSD-9933	Email notifications on original session for session transfer.	A minor modification of a change made in 24.04 to help remove cancelled sessions from user's calendar when transferring to another session and both sessions have dates. With this change, when the Enrollment Policy does specify an email template for Withdrawal, a Course Withdrawal Notification and a Session Transfer Notification will be sent to the learner. When the Enrollment Policy does not specify an email template for Withdrawal, a Session Cancelled Email (configured in System Configuration) and a Session Transfer Notification will be sent to the learner.
374208	NSD-9930	Error clicking on the Summary for a Module/Course on the Learning Path	In some cases, there would be a system error for users when trying to view the Summary for a module/course on the Learning Path.The error in the log indicated "Cannot find root transcript" for the module.This has been corrected to ensure the Summary will view in those cases.
	PLC-680	Issue replacing the supporting file when clicking Edit Competency History	The new Competency History feature includes the ability to edit a history record, such as when a mistake was made. The feature was not showing a new supporting file when uploaded. This has been resolved.
	PLC-674	Fixed column display for Revoked Competencies on the Career Center/CDC > Competencies screens	The new Competency History functionality includes the Revoked Competencies on the Learners' Career Center > My Competencies and the Reviewers' CDC > Competencies screens. The columns were too narrow for the Competency Name and Comments, and these have been widened.
374363	NSD-9922	Issue with View Details on Certifications in New UI	The New UI version of the Certifications page was not respecting the Enable "View Details" for certification system configuration. This has been corrected.
	PLC-670	Assigning a competency with a past expiration date	The new Competency History feature added in 25.02 was modified in 25.02.1 to allow "backdating" of the issue date for competencies. However, there was an existing

		was awarding the competency erroneously.	feature for competencies without module "Valid For" periods to manually assign an expiration date. The form will accept expiration dates that have passed, creating a history record, but will not add the competency to the list of active/current competencies.
373671	NSD-9907	Column length issue for the company name.	The company name field was having issues with the length. The UI was limited to 50 characters, but the database allows 255 characters. This has been updated for the UI to allow 255 characters.
	PLC-667	Learners with No Access in their role to the History settings were seeing the Revoked Competencies and Deleted Certification sections by mistake	The fix will hide the Revoked Competencies section and the Deleted Certification tab when learner/reviewer RAC is No Access, which was the intention behind adding them in 25.02.
373810	NSD-9892	Issue with the Supervisor Assessment screen loading	For customers who make extensive use of the Onthe-Job training type, the Supervsor Assessment screen was having issues loading in a timely manner after filtering by participant.
373942	PL-8759	The Overall Module Status column on the R139 report had a minor issue.	In some cases, there was a "Not Started" status for a module when there was a presence of a completion date. This has been corrected.
373940	PL-8758	The Module Expiry Date column on the R139 report had a minor issue.	In some cases, there was an erroneous date added to the R139 report for module "valid for" period expiration. This has been corrected.
373934	PL-8757	The All Requirements Met column for job profiles on the R139 report had a minor issue.	In some cases, there the All Requirements Met column for a job profiles was showing "No" when all of the required competencies were showing as complete and valid. This has been corrected.
	PLC-666	Minor issue with competency history entry	The competency history includes "action taken by" which will populate a course id when the user achieves a competency for completing

			training.There was a minor issue when the competency did not require all courses.This has been corrected.
	NSD-9882	Column length issue for the custom language strings.	The custom language string functionality was having issues with some newer keys. The UI was limited to 85 characters, but the database allows 255 characters. This has been updated for the UI to allow 255 characters.
	NSD-9866	R139 Completion Issue	The R139 Job Profile Compliance Report was not completing when running the report for ALL organization units. This has been corrected.
	NSD-9865	R140 Completion issue	The R140 Job Profile Competency Quota Analysis report was not optimized for customers with large numbers of competencies with optional modules as well as modules with equivalencies to mandatory modules. The change reduced processing time.
372369	NSD-9845	Incorrect status on Learning Path of Waiver/Exempt courses that have expired.	The Learning Path was not handling the grace period or expiration for courses where the user was Waiver/Exempt.This has been corrected.
	PL-8642	Program Session Selection Issue	There was a minor defect when a Learner wanted to select a session of a program with more than one sessions. This has been corrected, and the user should be enrolled in the appropriate modules for the selected session.
372180	NSD-9825	For SaaS customers that use iPaaS for SSO, there was a an error appearing in the user editor.	Customers hosted by PeopleFluent who use iPaaS for their single sign-on were seeing an error in the User Editor due to a minor issue. This has been fixed.
	PLC-593	The Competency History dialog box was not showing on the update Proficiency level in Competency Details.	There was an oversight in 25.02 when the Competency History functionality was added. The dialog box that appears when updating Proficiency Levels was not showing from the Competency Details screen. This has been corrected.
361232	NSD-9855	Issue with transferring users on a	Users on a waitlist for one session would get different statuses on the new session depending on who was doing the session transfer.When the user

		waitlist	was not using the default System Administrator ("A") role, the user would maintain the waitlist status even with available seats on the new session. This has been corrected, if there is space available the user will be set to not started.
	PLC-583	The Competency History dialog box was not showing on the update Proficiency level from the Job Profile.	There was an oversight in 25.02 when the Competency History functionality was added. The dialog box that appears when updating Proficiency Levels was not showing from the Job Profile screen in the CDC. This has been corrected.
	PLC-578	The Competency History dialog box was not showing on the update Proficiency level from the Workspace > Review screen.	There was an oversight in 25.02 when the Competency History functionality was added. The dialog box that appears when updating Proficiency Levels was not showing from the Workspace > Review screen. This has been corrected.
	NSD-9815	The Cross-Site Request Forgery protection was missing from some internal mail functionalty.	The following features did not have the CSRF token functionality that prevents some potential security issues: Connect > Mail, Knowledge Center > Contact Group Members, and Contact Us. The tokens have been added here to prevent this minor vulnerability.
371698	NSD-9799	Report Wizard adds an unnecessary JOIN when adding Dynamic Module Attributes to a Module Information type report.	When selecting a Dynamic Module Attributes column in Report Wizard > Module Information report, there was an unnecessary JOIN added to the SQL.This has been corrected and the reports will show the correct data.
370733	NSD-9796	Issue on the Auto-Enroll > User Group selection for large numbers of user groups	For customers with more than 1,000 user groups, selecting user groups as part of the Auto-Enroll targets would result in an error. This has been resolved.
	NSD-9794	Issue with User	There was an issue with editing user groups when

		Groups when adding both specific users AND dynamic criteria.	adding both specific users AND dynamic criteria, when the Require Organization selection when creating/editing User Groups when the configuration setting is enabled. This has been corrected.
372074	NSD-9787	Some date selectors in the system had issues for languages other than English.	There are a number of data selectors that use JavaScript to pop up a calendar to select dates. A few of them were not working correctly when the user had selected an interface language other than English including French, German, and Dutch. These have been corrected.
368992	NSD-9777	Issue with withdrawing a user from a submodule that is part of two separate program enrollments.	There was an issue when a user is 'enrolled' in a module as part of two different programs that share credit. The first enrollment is the 'primary' enrollment, and the second will be 'shared'. Administrators withdrawing a user from the primary enrollment via Session Properties > Participants tab would withdraw the user across all programs. This has been changed so the enrollment only affects the first program. The second program will become the primary enrollment, with no change to the overall status.
369411	NSD-9753	Reset Password Page issue	The Reset Password Page was not properly translating when the user clicked the reset password link. Since the user is known, the system will now look up the user's selected language and display a translated page.
367112,372182	NSD-9728	Non-enrollable program sessions showing in dropdown in Catalog Search	When a user searches for a program, the drop down for "Please choose a session" was including sessions that were not enrollable for various reasons. This has been corrected.
367470,372939,372940	NSD-9843	System Transfer email issues	In 24.04, a new feature was added to provide 'cancellation' notification when a user transfers from one session to another to remove the meeting invitation for the original session. This caused issues when there was no date/time for the original session. With this fix, the cancellation notification will not be sent if there is no date in the original session.
361065	NSD-9807	Issue with Competency completion for exempt status on effective	There was an issue, now correct, with competencies not marking complete because of the effective revision for a required submodule of a program, when the user is marked as Waiver/Exempt on the module. The program would show completed and

		revision	now the competency will as well, assuming the program satisfies the requirements.
363698,372234	NSD-9595	Issue with the R312 Questions Exporter report	For customers with more than 2,100 question pools, the R312 Questions Exporter report would result in errors. This has been resolved.
357534,367559,369640	NSD-9398	Issue with the Enable new UI setting for new users created with using a profile.	When using a user profile template with Enable new UI set to Yes, new users will still be created with Enable new UI set to No.This has been corrected.
	PL-2233	Issue with the input length not matching database columns	There are a number of columns affected with this fix including: Geographic Region name and code, Repository file name, Rating question high/low definition, Report Wizard description, and the Self-Registration password fields in the UI will now match the database.

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