

PeopleFluent Learning

26.10 Release Notes

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New to PeopleFluent Learning LMS

PeopleFluent is pleased to announce the PeopleFluent Learning 26.10 update. PeopleFluent Learning 26.10 was released for general availability on October 21, 2026. If you are a hosted (SaaS) customer, please contact your PeopleFluent Customer Success Manager to request a schedule for upgrading your sites.

This documentation describes the functionality changes in PeopleFluent Learning 26.10, including new, updated and deprecated features. If you have any questions about the enhancements or the new features, please contact your PeopleFluent representative.

Resolved Issues

PeopleFluent Learning 26.10 includes a number of bug-fixes and you are encouraged to review them in the Resolved Issues Report.

Document Information

This section lists any changes or updates that occur following initial publication.

Table: Revision Information

Revision Information	
Revision Date:	October 16, 2026
Revised Document Version Number:	1.0
Details of Revision:	Initial publication

PeopleFluent Learning AI

In release 26.10, we are introducing a new AI feature that provides the following AI tools:

- **Suggest Course Description Improvements:** Enter a course description and request that AI suggest improvements to the description text.
- **Generate a Catalog Image:** Request AI to generate a catalog image for a learning module based on the module title and description.
- **Language Bundle Translations:** Request AI automatically generate translated fields when language bundles are added to objects that use them. For example, if you add a French language bundle to a learning module, you can request for fields within the module to be automatically translated to French.
- **Language String Translations:** Request AI automatically translate individual text labels (strings) for a specific language.

Use of the AI feature requires set up. The feature must be enabled and at least one AI model must be configured. You can have multiple AI models and assign target audiences to each model.

 Focus Area(s): General, AI

 Activation: OFF by default but can be enabled and configured by an administrator.

 New Permissions: There are new role access controls related to this feature. Please see **Role Access Controls** below.

Enable the AI Feature and Configure the Settings

1. Go to **Manage Center > System > General Settings > System Configuration**.
2. In the **Select a Category** field select **System**.
3. Locate the **Enable AI** field and click the checkbox.
4. Configure the AI settings:



Each setting has a default value. We recommend that you start with these values and adjust as necessary.

Field	Description
AI Connect Timeout (ms)	Specifies the maximum time, in milliseconds, allowed to establish a connection to the AI service before timing out.
AI Read Timeout (ms)	Specifies the maximum time, in milliseconds, allowed to wait for a response from the AI service after a connection has been established.
AI Max Retries	Sets the maximum number of times the system will automatically attempt to re-send a failed request to the AI service before returning an error.
AI Retry Backoff (ms)	Sets the initial delay, in milliseconds, the system waits before making a retry attempt following a failed request to the AI service.
Maximum AI requests per user per minute	Sets the maximum number of AI requests an individual user can submit within a rolling one-minute window.
Maximum concurrent AI requests	Limits how many AI requests can be processed concurrently across the system.
Maximum AI prompt characters	Limits the number of characters allowed in an AI request prompt.
Maximum AI request payload bytes	Limits the total size of an AI request payload, including prompt, metadata, artifacts and context.
Maximum AI request artifact count	Limits the number of artifacts that can be attached to one AI request.
Maximum AI request artifact bytes	Limits the size of each artifact attached to an AI request.
Maximum AI request input tokens	Limits the maximum estimated input tokens allowed for each AI request. The estimate includes prompt text, context fields, and <code>INLINE_TEXT</code> artifact content.

Default AI conversation memory policy	Defines the default conversation memory policy to apply when an AI request does not specify one. Available options: • None: No conversation history is retained or sent. • Ephemeral: Uses short-lived memory scoped to the current request or session. • Conversation: Retains memory for the duration of one conversation. • Persisted: Stores long-term memory for reuse across sessions.
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5. Click **Save**.

Role Access Controls

AI Model Setup Permission

A new role access permission is available that allows role users to view and configure AI models.

1. Go to **Manage Center > Users > Roles and Permissions > System Roles**.
2. Click the action menu for the appropriate role and select **Role Access Control**.
3. Click **Manage Features** in the left menu and scroll to the **System Administration** section.
4. Locate and set the **AI Model Setup** permission.
 - **Read Only** allows the role users to view the AI model setup.
 - **Unrestricted** allows the role users to view and configure the AI model setup.
5. Click **Update access control settings**.



Permissions can also be set at the model level. Please see **AI Model Setup** below for additional information.

Access Features Permissions

A new role access permission is available that allows role users to use the AI tools.

1. Go to **Manage Center > Users > Roles and Permissions > System Roles**.
2. Click the action menu for the appropriate role and select **Role Access Control**.
3. Click **Data Access Control** in the left menu and scroll the **Role General Permissions** section.
4. Locate and set the **AI Features** permission (only **Unrestricted** is available).
5. Click **Update access control settings**.

AI Model Setup

Add or Edit a Model

1. Go to **Manage Center > System > General Settings > AI Model Setup**.
2. Select **+Create New** or open an existing model for editing by clicking its action menu and selecting **Edit**.
3. Select an option in the Provider field. We support the following:
 - OpenAI
 - Anthropic
 - Google (Gemini)
 - Google Vertex AI
 - Azure OpenAI
 - Open AI Standard (This refers to the REST API format originally developed for OpenAI's models, which has become the industry standard for AI inference).
4. Configure the settings. Each model type has similar setting values, although some are provider specific. In general, you will need the connection settings and API keys. For example, for Azure OpenAI, Azure will provide the base model, the API key and the API endpoint.



There are some advanced settings that are related to answer randomness. These fields will be more applicable in future releases.

5. Set the target audience. This allows different user groups to utilize different AI models.

Options include:

- User
- User Group
- Organization
- Role
- User Attributes 1-8

6. Click **Save**.

Test the Connection

Ensure that the connection is valid by clicking the **Test the Connection** button.

Activate a Model

To activate a model for use, open the model for editing and click the **Active** button.

Set the Model Permissions

You can set permissions for configuring and viewing the configuration on the model level. Click the **Permissions** button.

- **Read Only** gives the selected users view-only access to the module.
- **Unrestricted Access** additionally allows the user to edit the configuration.



Permissions can also be managed from the main AI Model set up page. Click the action icon and select **Permissions**.

Delete a Model

To delete a model, locate the appropriate option on the **AI Model** page. Click the action button and select **Delete**. Alternatively, open the model and click the **Delete** button.

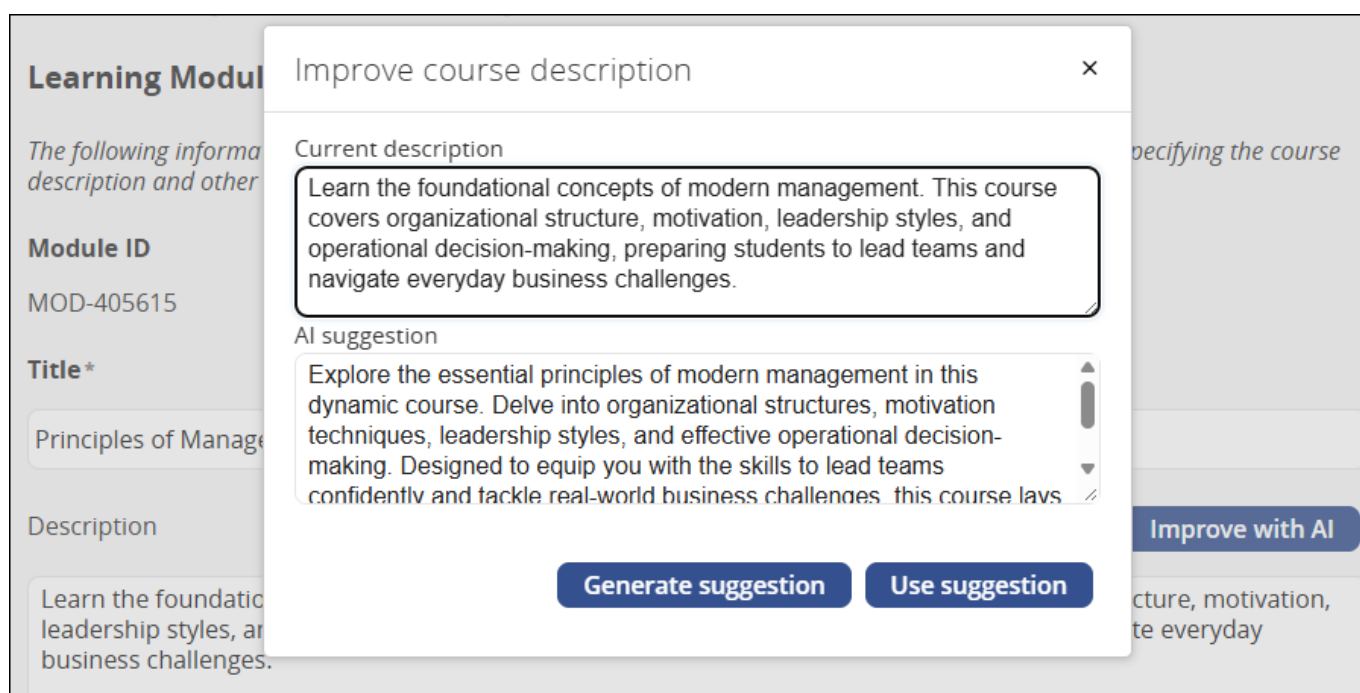
Using the AI Tools

Course Description

When the AI feature is active, course administrators can enter a course description use AI to make suggestions to improve and refine the text.

1. Add a learning module or open an existing learning module for editing.

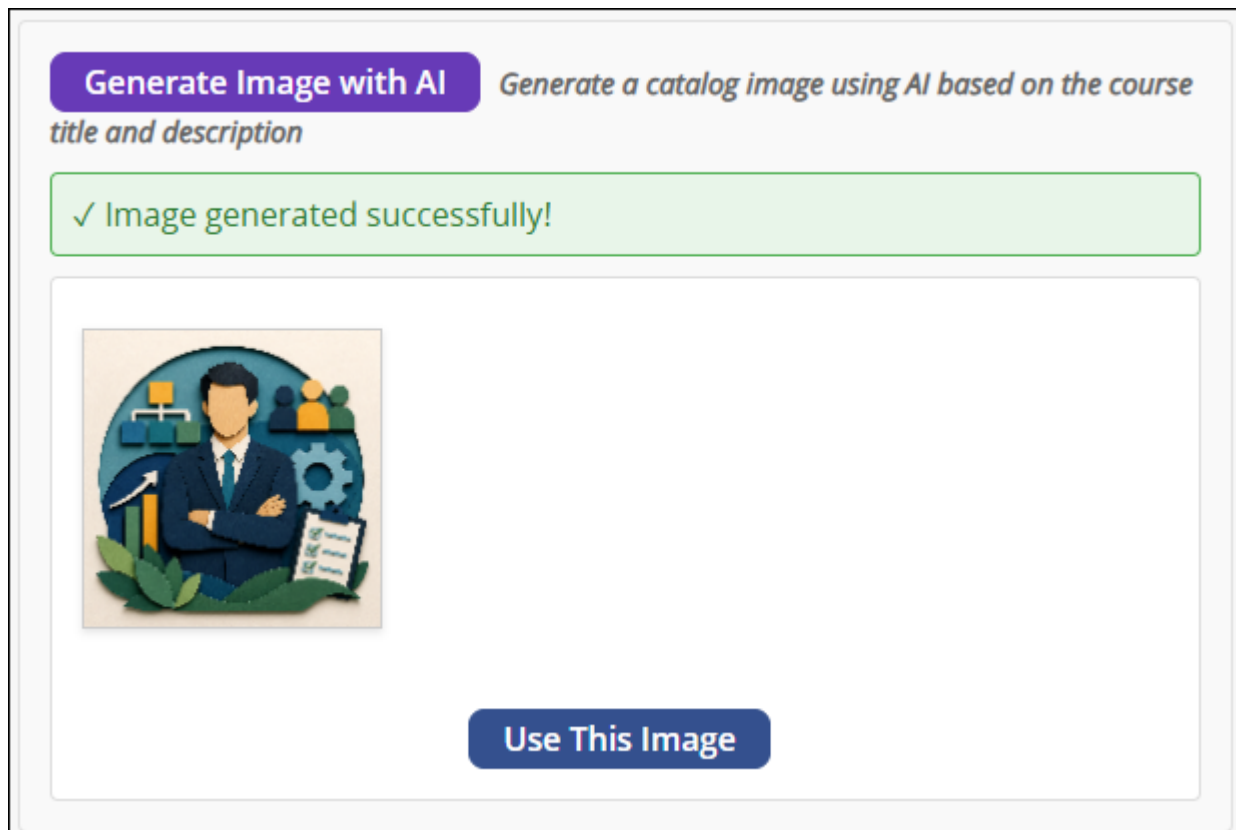
2. On the **Define Module Properties** tab, enter text in the **Description** field.
3. Click the **Improve with AI** button.
4. The **Improve course description** window opens. The text you entered appears in the **Current description** field, while the system generates new text. Once generated, the new text appears in the **AI suggestion field**.
5. Click **Use Suggestion** to use the new text. Click **Generate Suggestion** to generate another suggestion.



Catalog Image

When the AI feature is enabled, there is an option to generate a course catalog image based on the title and description.

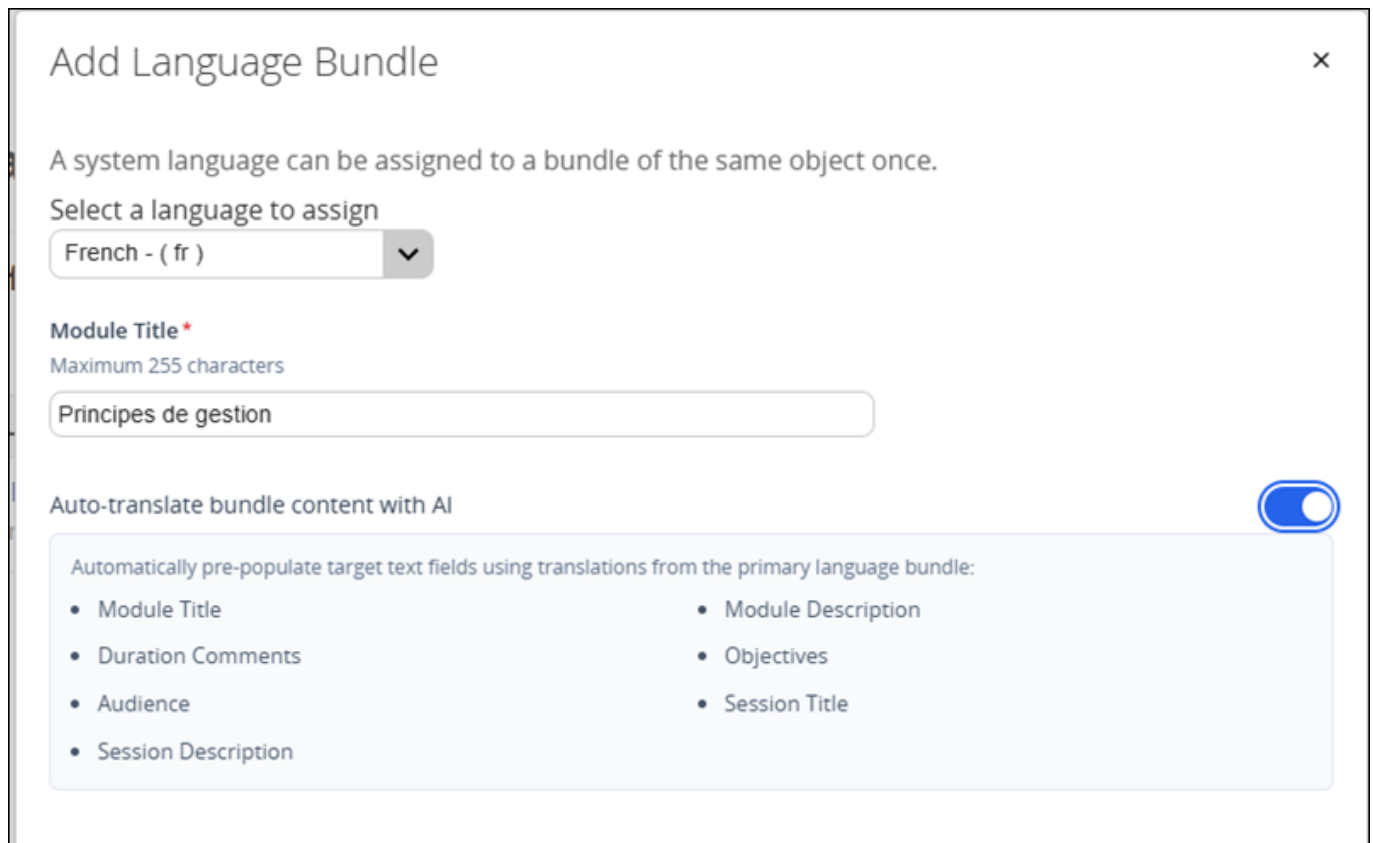
1. Add a learning module or open an existing learning module for editing. Be sure the module has a title and description configured on the **Define Module Properties** tab for best results.
2. In the **Catalog Configuration** section click the **Generate Image with AI** button.
3. Click **Use this Image**. The image is assigned to the catalog entry and saved in the image repository.



Language Bundle Translations

When the AI feature is enabled, you can use AI to automatically translate object fields when a language bundle is added to the object. The steps below demonstrate this process when adding a new language bundle to a learning module.

1. Locate the appropriate learning module. Click the action menu and select **Manage Language Bundles**.
2. Click **+Add Language Bundle**.
3. Choose an option in the **Select a language to assign** field. This enables the **Auto-translate bundle content with AI** slider. A list of fields that will be translated appears below it.
4. Click the slider to automatically translate the fields.



Add Language Bundle ×

A system language can be assigned to a bundle of the same object once.

Select a language to assign

French - (fr) ▼

Module Title*
Maximum 255 characters

Principes de gestion

Auto-translate bundle content with AI ☒

Automatically pre-populate target text fields using translations from the primary language bundle:

- Module Title
- Duration Comments
- Audience
- Session Description
- Module Description
- Objectives
- Session Title

5. Click **Add**.
6. To review or edit the translations, return to the **Manage Language Bundles** page. Click the action menu for the appropriate language bundle and select **Edit Bundle Content**.

Language String Translations

You can customize individual text labels (strings) in the LMS user interface for a specified language (locale). For example, you might want to change the My Profile label in the user menu to read View My Profile. This change can be made using the Customize Language String feature. When the AI feature is enabled, there is an option to translate the strings using AI.



This feature is best used for new custom strings, such as custom report wizard report headers or custom attributes.

1. **Go to Manage Center > System > System Utilities > Search/Customize Language Strings.**
2. Change the option in the **Language** field to the target language.
3. Click the **Add** button.
4. Enter the label code in the **UpdateString Key** field.
5. Enter the label text in the **String Text** field.

6. Click the **Translate with AI** button.

UpdateString Key		String Text
☒	module_attribute.fall_deadline	Date limite d'automne
☐		
☐		

Enter a new key and text value to create a new data-oriented custom message for this locale.

Add **Translate with AI**

Clear All Caches

In 26.10, a new feature allows you to clear all PFL caches, rather than having to clear each individual caches.

 Focus Area(s): System Administration, Clear Caches

 Activation: ON by default

 New Permissions: No new permissions related to this feature

Clearing the Caches

1. Go to **Manage Center > System > System Statistics > Object Cache Statistics**.
2. Click the **Clear All** button.

Course Module Search API Changes

In release 26.10, the following changes have been made related to the Course Module Search API.

New Role Access Control

A new role access control has been added that allows all courses that match the search parameters to be returned for the user running the search, regardless of the Show in Catalog setting or the permission the user has to the courses.

Change to the Course Module Search API

There are two changes to the API that will happen for users who have the setting enabled.

- The API will return courses that match the search parameters regardless of the Show in Catalog setting or the permissions for the module.
- There will be an entry for the Show in Catalog parameter added as a boolean (TRUE or FALSE), added after the Catalogs parameter.

```
.
.
.
"catalogs": [
  {
    "catalogId": "EKP1234567890",
    "catalogTitle": "Project Management",
    "catalogPath": "Default Public Catalog/Project Management"
  },
  {
    "showInCatalog": TRUE,
    "links": {
      "viewCourseModuleUrl":
"https://{server-url}/ekp?TX=FORMAT1&CID={courseId}"
    }
  }
]
.
.
.
```



 Focus Area(s): System Administration, Module Search API



⚡ Activation: ON by default



 **New Permissions:** Include all courses in Course Module Search API

Set the Role Access Permission

1. Go to **Manage Center > Users > Roles and Permissions > System Roles**.
2. Click the action menu for the appropriate role and select **Role Access Control**.

3. Click **Data Access Control** in the left menu and scroll to the **Role General Permissions** section.
4. Locate the **Include all courses in Course Module Search API** and click the **Yes** radio button.
5. Click **Update access control settings**.

Disable Scheduled Report on Failure

In release 26.10 we are introducing a new system setting that allows to disable a scheduled report when it fails. When the setting is enabled, a report that fails during execution will be marked as failed and will not run again. The report owner will still receive a failure notification email.

 Focus Area(s): System Administration, Reports, Scheduled Reports

 Activation: OFF by default but can be enabled by an administrator

 New Permissions: No new permissions related to this feature

Enable the Setting

1. Go to **Manage Center > System > General Settings > System Configuration**.
2. In the **Select a category** field select **System Maintenance**.
3. Locate the **Disable Scheduled Report on Failure** field and click the checkbox.
4. Click **Save**.

LTI 1.3 Updates

In 26.10, we have made some minor updates to LTI 1.3.

Deprecated Fields

Two fields in the LTI Tool Setup were added, but never fully implemented:

- Send user data anonymously for this tool.
- Multiple enrollments/attempts are supported.

These fields have been removed from the UI. Any existing data remains in the database, but isn't used.

Added Context Type

Some LTI vendors require the Context Type to be part of the call made when launching an LTI course. Rustici Engine can send this, but PFL had to append this value.

Context Type has been added to the call and will work going forward for all new enrollments. Any existing enrollments will not be updated, so affected users may need to be withdrawn and re-enrolled.

 Focus Area(s): System Administration, LTI, LTI Tool Set Up, Context Type

 Activation: ON by default

 New Permissions: No new permissions related to this feature

Rustici Engine Redirect

In release 26.10, when closing the Rustici player window, users will now be directed to an HTML file that closes the player. Previously, the player would remain open with a message that the window was loading.

-  Focus Area(s): System Administration, Rustici Integration
-  Activation: ON by default
-  New Permissions: No new permissions related to this feature

Training History API Change

In release 26.10, there is a change to the Training History API. This API returns training records for the specified user (or for all users if user ID is not specified) in XML format. The deadline (due date) has been added.

```
<ns5:deadline>2026-05-28T09:23:43.000-4:00</ns5:deadline>
```

 Focus Area(s): System Administration Training Records, Training History API

 Activation: ON by default

 New Permissions: No new permissions related to this feature

Switch User from User Manager

In release 26.10 we have added the ability to switch user view directly from the User Manager. This option is available for users who have role access to to the Switch User feature.

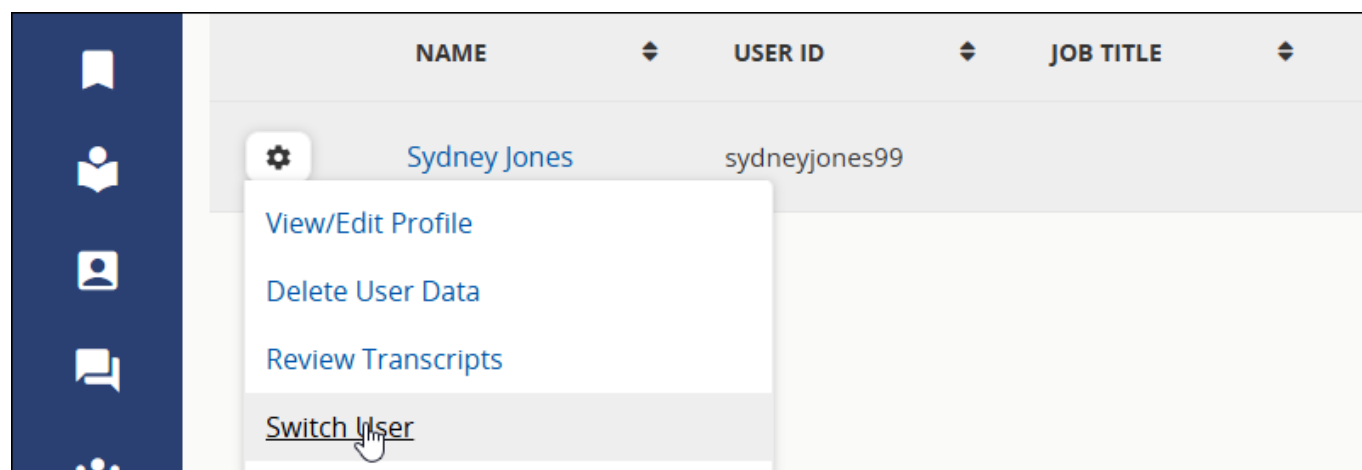
🎯 Focus Area(s): Users, Switch User

⚡ Activation: ON by default

🔑 New Permissions: No new permissions related to this feature

Switch User

1. Go to **Manage Center > Users > User Manager > Users**.
2. Locate the appropriate user. Click the action menu and select **Switch User**.



3. On the **Proceed to log in as another user...** page, click **Switch User**.

Ability to Assign a Second Direct Appraiser

In 26.10 we are introducing the ability to assign users a second direct appraiser. Second direct appraisers are granted the same access rights, review capabilities, approval workflows, and notification rules as the primary direct appraiser. For example, a second direct appraiser can approve a task or enrollment request. Note that specific actions and visibility continue to be controlled by each manager's individual role access settings.

 Focus Area(s): Users, Assessments, Direct Appraisers

 Activation: OFF by default but can be enabled by an administrator

 New Permissions: No new permissions related to this feature

Enable the Feature

A new system configuration setting **Allow second Direct Appraiser** is available. To enable the setting:

1. Go to **Manage Center > System > General Settings > System Configuration**.
2. Choose **User** in the **Select a category** field.
3. Locate the **Allow second Direct Appraiser** field (last setting option) and click the checkbox.
4. Click **Save**.

Assign a Second Appraiser in the User Profile

1. Go to **Manage Center > Users > User Manager > User**.
2. Locate the appropriate user's profile and open it for editing.
3. On the **Profile** tab, scroll to the **Assignments** section.
4. Locate the **Second Direct Appraiser (DA)** field.
5. Click the search icon and select a user. Click **OK** to save the user.
6. Click **Save**.

Additional Roles	+ Add Additional Role	
Direct Appraiser (DA)	JONES Jessica (JESSICA) x	...
Second Direct Appraiser (DA)	MURDOCK Matt (MATT) x	...
Super-Appraiser	Search for a user	...
Location		

Update to User Data Loader

A **Second Direct Appraiser** field has been added to the user data loader and the corresponding **R109** report.

Additional Report Updates

In addition to the R109 report update described above, updates have been made to additional reports:

R112A - Current Competency User Progress by Organization/Direct Appraiser/ User

When the feature is enabled, the **Select Direct Appraiser** filter includes users designated as second direct appraisers.

This will restrict the report to descendants under the selected direct appraiser.

Select direct appraiser

Include the Direct Appraiser in the results

☐

Include all direct report descendants in the results (i.e. direct reports of direct reports)

☐

Include those in Direct Appraiser's supervised organizations or groups or users

☐

R114 - Direct Staff Training, R115 - Multi-Level Staff Training, R250 - Course Catalog Direct Staff Training History, R250NL - NL-Compliance Direct Staff Training History

When the feature is enabled, these reports will also include users where the report runner is the second direct appraiser.

Report Wizard Updates

New Column Set on the Columns Tab

A new **Second Direct Appraiser** column set is available on the **Columns** tab of the report wizard. Second Direct Appraiser columns are separate columns in the report output.

▼

Second Direct Appraiser

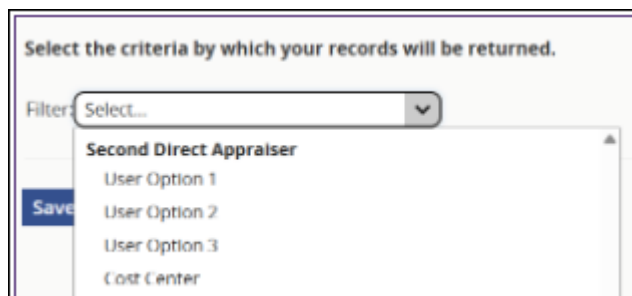
☒ Cost Center
 ☒ First Name
 ☐ Middle Name

☒ Cost Center Name
 ☐ Gender
 ☐ Other Name

☐ Creation Date
 ☐ HR Manager E-mail
 ☐ Primary Role

Second Direct Appraiser Fields Available for Filtering

On the **Filter** tab, **Second Direct Appraiser** fields are available for filtering.



For additional information about using the report wizard, please see [Custom Reports](#) in the Learning Help.

Impact on Direct Assessments

Existing functionality allows supervisor assessments to be attempted only once. Meaning, if the first direct appraiser launches the assessment first, the second direct appraiser is not able to.

New User Attribute Extension Options

User attribute extensions are custom fields created when an organization needs more than the eight standard user attributes to classify users and filter them in searches. Previously, it was not possible to select multiple values in a user attribute extension field. In release 26.10, we have added two new system configuration settings to allow and manage this functionality:

- **Allow selection of multiple user attribute extension values:** Allows multiple values to be selected for user attribute extensions in specific areas, including:
 - Selecting users for automatic assignment to job profiles
 - Selecting users for automatic enrollment in learning modules
 - Selecting users for dynamic assignment to user groups
- **Allow user attribute extension values to be displayed in alphabetical order:** Displays the multiple user attribute extension values in alphabetical order.

- 🎯 Focus Area(s): Users, User Attribute Extensions
- ⚡ Activation: OFF by default but can be enabled by an administrator
- 🔑 New Permissions: No new permissions related to this feature

⚡ Enable the Settings

1. Go to **Manage Center > System > General Settings > System Configuration**.
2. Choose **User** in the **Select a category** field.
3. Locate the **Allow selection of multiple user attribute extension values** and **Allow user attribute extension values to be displayed in alphabetical order** settings (located near the bottom of the list).
4. Click the checkbox for each setting, as necessary.
5. Click **Save**.

Example

The example below shows the new functionality in User Group assignment.

WorkForce Type

Full-Time Worker (WT_FT)

Part-Time Worker (WT_PT)

Remote Worker (WT_HOME)

DC_FavColor

Black (Black)

Blue (Blue)

Green (Green)

DC_EmployeeType

DC_Contractor (DC_Contr)

DC_Executive (DC_Exec)

DC_FullTime (DC_FT)

Additional Documentation Resources

The following additional documentation resources are available:

Documentation	Description
Hardware and Software System Requirements	Available on Customer Community. Provides information on workstation requirements, recommended and supported browsers, and supporting third-party applications.
Online Help	Available in the PeopleFluent Learning application or directly via https://learning-help.peoplefluent.net/hc/en-us . Provides help content for administrators and end users.
Resolved Issues	Available on Customer Community. Provides information about resolved issues addressed in this update.
Training Manuals and eLearning Modules	Please contact your PeopleFluent representative to schedule training.

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