

PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 21.11

Introduction

PeopleFluent is pleased to announce the upcoming 21.11 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	November 9, 2021
Revised Document Version Number:	1.0
Details of Revision:	Initial publication

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
64494, 245480, 262147, 272569, 293975, 303406	NSD-3446	Search results returned legacy internal learningid values when the learning object was created without EKP ID formatting.	Where the learningid column in learningObject table had been populated in the past with non-EKP ID values, searching for the course returned the old internal learningid value in the results (when set to display learning ID).
265921, 268125, 284144	NSD-5205	Modules assigned to a competency had an Expired status when none of the revocation criteria were met.	When a module was assigned to a competency and made mandatory, and the competency was assigned to a job profile assigned to a user, the module showed as Not Enrolled, Expired in the user's learning path. This happened when the following options were selected for the competency: <ul style="list-style-type: none"> • Revoke competency when mandatory training material is added to competency or when new revisions of mandatory training requiring the effective revision is published. • Revoke at next Auto Competency Revocation Task.
263485, 267450, 300488, 311675	NSD-6702	Opening the Records/Transcript page caused an EKP error.	When a course in a user's transcript had a NULL value in the LMS database for its language bundle, accessing the Records/Transcript page caused an error.
	NSD-6713	A transcript-related SQL query caused performance loss.	A transcript-related SQL query was using too many resources on the database server and needed to be optimized.
293941	NSD-6720	External links caused an error when accessing the Learning Modules page in the Manage Center.	When an external link was added to the External Links page and the secondary navigation menu in navigations.xml, accessing the Learning Modules page in the Manage Center raised an error and made it inaccessible.

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272581	NSD-6773	Users were enrolled to the wrong course revision via the Training Records CSV Loader.	This issue occurred when a module's revisions were published with different settings: the first revision for all enrolled learners, including those who have already completed the course, and the second revision for enrolled learners who have yet to start the course. When users were enrolled via group enroll, they were enrolled in the first (correct) revision. When they were enrolled via the Training Records CSV Loader, they were enrolled in the second revision.
267360	NSD-6847	Duplicate course objectives were not cleared from user transcripts.	Duplicate course objectives were not cleared from user transcripts.
291687	NSD-6990	Session attributes were not populated in classroom sessions added via the Course CSV Leader.	Session attributes were not populated in classroom sessions added via the Course CSV Leader when the data loader action was set to A in the CSV. They were only populated when the AU action was specified (that is, when the session was updated).
	NSD-7084	eSignature request dialog did not appear on completion of eSignature enabled course when launched from the self enrollment window.	In a CFR licensed environment, the eSignature request dialog did not appear the first time a course that required an eSignature was completed from the self enrollment window.
295816	NSD-7302	User attribute extensions with brackets/parentheses in the name did not import correctly in the User Data Loader.	When multiple user attribute extensions with brackets/parentheses in the name were imported via the User Data Loader, the value from only one of the attribute codes was applied to all of the attribute extensions for the affected users.
305663	NSD-7449	Configuration of the Training Progress widget was not saving correctly.	When module attributes were configured as a drop down, the selections for the Training Progress widget were not saved correctly..
304793	NSD-7457	The deadline in the enrollment confirmation emails has been corrected to use the transcript.	Prior to the fix, the deadline in the enrollment confirmation email was calculated based on the course settings. If a user was enrolled in a course or session via the Training Records CSV Data Loader with a deadline that would be different from the sessions, that deadline was set on the transcript but the wrong deadline was sent in the email. The transcript deadline is now sent.

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306564	NSD-7537	Question CSV Loader updated the Writer property with value for the Approver.	Since PeopleFluent Learning 15.3, the Question CSV Loader has been updating the question Writer with the value in the Approver column in the CSV file.
303033	NSD-7557	Deadline Date was not updated in users' Records/Training History > Enrolled Courses.	When a Training Records CSV was imported with an updated Deadline Date, caching prevented the Deadline Date from being updated in users' Records/Training History > Enrolled Courses.
307374	NSD-7559	Auto-enrollments were not being processed.	The offline auto-enroll processor daily task runs in the background. To prevent it from impacting logged-in users, it pauses if there is significant activity from users logging into the site. When a large number of users are queued for auto-enrollment in courses, the auto-enroll process could not complete due to pausing. An option has been added to reduce the length of time the task will pause, which should allow the auto-enroll process to complete before the next day.
302265	NSD-7561	Session End Dates in the past were incorrectly recorded as the program End Date.	When a classroom, virtual classroom or workshop session was recorded as Completed with an End Date in the past, the program's End Date was incorrectly set with the same historic date instead of the date the session was marked as Completed.
307937	NSD-7589	Users were unable to self-enroll in courses with missing session information.	The LMS logged an error when users attempted to self-enroll in courses when no additional session information was configured for the course session.
303026	NSD-7606	Program did not register as Completed when users were re-enrolled via the Training Records CSV Loader.	When users who were enrolled in a program via the Training Records CSV Loader failed the program's exam sub-module, and were re-enrolled via the same CSV file (for the same enrollment and deadline dates) and then passed the exam, the program's status was not updated from In Process to Completed.
307396	NSD-7621	Importing via the Organization Data Loader cleared the organization's Widget Page Template selection.	When an organization with a saved Widget Page Template was updated via the Organization Data Loader, updating only fields unrelated to the template, the Widget Page Template property was cleared.

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308591	NSD-7635	User accounts merged using User ID Migration were not recorded in R421 - Merged User IDs Report.	Only user accounts merged via the Merge User IDs Data Loader were recorded for R421 - Merged User IDs Report. Users merged via the User ID Migration page were not recorded.
306726	NSD-7648	Total time recorded for courses was double the actual time spent in some cases.	Courseware sends a steady flow of accumulated duration information to the server during the session. The accumulated time is reconciled after exiting. There may have been edge cases when a course had already exited, but due to network latency, some time tracking update requests arrived to the server after the course was exited, adding to the already reconciled time spent. This could also be seen if the courseware sent time tracking information after exit. The LMS has been enhanced to prevent possible time tracking updates after course exit.
297582	NSD-7660	Program completion certificates were emailed in error when programs were not Completed.	If a program was intended to be marked as Completed by importing a Training Records CSV file, but the CSV file failed the import, the process to send certificates via email was executed in error.
	NSD-7687	New learning objects imported using the turboTrainingHistory OPML type were not created in the LMS.	When new learning objects were imported using the turboTrainingHistory OPML type they were not created in the LMS. They should have been created when the <i>Automatically create learning objects when using dataloader</i> system configuration setting was enabled.
305562	NSD-7697	Users' transcript was not updated to Enrolled after the enrollment was approved.	If an enrollment status update to an enrollment pending approval failed, the enrollment status was stuck at Pending Approval and the approval link stopped working.
	NSD-7732	Auto-enroll daily task caused database blocking.	The auto-enrollment daily task SQL was causing database deadlocks.
	NSD-7746	Permissions augmentation via the Program Data Loader caused an error.	When updating a program's permissions via the Program Data Loader by specifying a permissions template, if the PermReplace field was set to N, the permissions specified in the CSV should have augmented any existing permissions for the program. When there were no existing permissions, this caused the LMS to error.

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311405	NSD-7750	A user group imported via OPML failed to import due to difference in case.	The OPML importer task for auto-enrollment failed because the user group specified in the CSV file was entered in a different case to the corresponding user group in the LMS.
	NSD-7771	An error raised when synchronizing with Virtual Meetings Service for the Teams integration was not logged.	A 502 - Bad Gateway error, raised when synchronizing with Virtual Meetings Service for the Teams integration, was not logged in ekp.log.
312727	NSD-7817	Offline auto-enroll did not enroll learners with multiple assignments.	The offline auto-enroll process did not enroll learners into a program when there were learners with multiple assignments.
310572	PL-2350	Database deadlocks.	SQL bottlenecks, resulting in database deadlock, may have been caused by multiple simultaneous requests from the same user assignment (via the user interface or CSV data loader) to update their password. This issue was resolved by optimizing the assignment save password functionality to mitigate the chance of deadlock.
308568	PL-2614	Update the Select Session information in the New UI Current Courses page.	The pop-up that shows sessions to select has been updated to display the start and end times for sessions, as well as showing the number of available seats.
	PL-2616	Image sizes on the Current Courses and Search Results pages are now in the same 16:9 rectangular ratio as the Home page.	Prior to 21.11, the new UI had square images for the Current Courses and Search Results pages while the Home page images are rectangular. This update ensures 16:9 ratio images appear correctly on the Current Courses and Search Results pages.
	PL-2754	The Coming Soon section of the new Home page showed the learning type code instead of the translated text strings for the course code.	The Coming Soon section of the new Home page showed the learning type code (e.g."onlineModule") for each course instead of the translated text strings for the course code.

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