PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 22.07

Introduction

PeopleFluent is pleased to announce the upcoming 22.07 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	July 11, 2022
Revised Document Version Number:	1
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
240425	NSD-6751	500 internal server error message when accessing Instructor view.	A user with the Instructor role saw an internal server error when navigating to the Instructor page due to some bad data.This is now properly handled.
269993	NSD-6168	Competencies incorrectly being awarded to users.	Competencies were listed as being acquired through training even though it appears as though the user never completed the associated training.This was due how the competencies were configured.
271894, 297818	NSD-5906	Certification expiration set to particular date but always shows up as current year in Certifications.	Certification expiry date selector in the UI would reset back to the current year after it was set to future years.
273410	NSD-6549	Planned activity doesn't show on the 31st of December.	Resource planner was showing multi-day events ending on December 31 as only occurring on the start date.
296702,319478	NSD-7842	Unable to search for users with a trailing space in the user id.	Users created with a trailing space in the user id were not searchable or removable. The fix is to remove trailing spaces when the user id is created.
298671	NSD-7170	Email Templates mislabeled as User instead of System.	Three System email templates (Approval Expired Notification, Not-Yet-Accessed Reminder, and Session Completion Notification) were being re-created under User Templates after being deleted and the system restarted, when they should have been recreated under System Templates.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
298958	NSD-7165	Deleted Job Profile is not being removed from the Enrollment Restriction of a module.	It was not possible to access the Enrollment Restriction of a module because a previously deleted job profile was not removed from the Enrollment Restriction.
305562	NSD-7988	Enrollment Status was not updating to Enrolled after approval.	When enrollments pending approval were approved, the learners' Enrollment Status on their transcript was not always updated to Approved. This was due to successive updates to the Pending Approval training record happening when the database was under significant load. This issue has been resolved by preventing successive updates.
306578,308281	NSD-8151	End date/Completion Date does not reflect on certificates.	Due to unusual circumstances, there was odd cases when a course is completed which would trigger certificate award process, but the transcript status rollup took longer than expected to update its record before it could resolve an end date used on the awarded certificate. If such scenario arose, the award would be delayed until the end of the day to process to ensure the correct end date appeared on the certificate.
306726	NSD-8024	Some courses recorded the total course time since last launch as double the actual time spent.	Courseware sends a steady flow of accumulated duration information to the server during the session. The accumulated time is reconciled after exiting. In some cases, when a course had already exited, some time tracking update requests arrived to the server after the course was exited, adding to the already reconciled time spent. This could also be seen if the courseware sent time tracking information after exit. The LMS has been enhanced to prevent possible time tracking updates after course exit.
310503	NSD-7779	Unable to filter Statuses in Preset Filters in the Review Enrollment menu.	When creating a preset filter in the Review Enrollment screen, this only worked correctly on the first search. Refreshing or navigating away and back to this screen, the status filter no longer worked. The status filter appeared to reset and become unusable.
316688	NSD-8089	Session Title is not shown in Session Selection Dropdown List.	In the Legacy UI, the Session Titles were not shown in the drop down when selecting a session.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
317835,319658	NSD-7965	Importing a user with a date-of-birth error failed but created unwanted user metadata.	When a user record was imported with an error in their date of birth, the import failed but some user metadata was created in the database, which prevented the record from being corrected via the CSV loader or User Editor.
319256	NSD-8010	Assessment Workflows with email reminder tasks caused loss of database connection.	When large numbers of assessment workflows with email reminder tasks were running, in addition to typical processes such as group enrollments and launching courses, the database connection pool was overwhelmed with connection requests, causing a loss of connection to the database.
319722,321551	NSD-8085	Unable to delete user assignments with CSV dataloader if user has transcripts, external training or certifications.	Using the User Data Loader, deleting a user without specifying an Assignment ID, will delete all the user and assignment ids, including the assignment's transcripts, external training, and certifications.
320138	NSD-8022	Online modules and exams did not launch correctly when using a secondary language bundle.	When an online learning module or exam module was created with additional language bundles, launching the course using a language bundle raised an error. When adding a language bundle to a module, it should use the launch properties defined for the module, but instead it defaulted to 'Generic', which caused modules and exams to error when launched.
320671	NSD-8046	UI issues with an offline system accessing css files.	If an LMS site was hosted on premises without external internet access, users could encounter errors because of missing global stylesheet files that would need to be downloaded from the internet.
322611	NSD-8144	Cannot clear transcript attributes dates.	After entering an attribute date in a transcript, it could not be removed in the UI.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
323969	NSD-8141	Reports R308 and R308A did not display the Question ID, Question or Response values.	Reports R308 and R308A (Complete Exam Question Response Listing for single and multiple exams, respectively) did not display the Question ID, Question or Response values.
	NSD-7667	Resource Schedule page not automatically refreshed after event deleted.	When creating an event on a resource, and then deleting the event, the page still showed the event until the page was refreshed.
	NSD-7261	Changing course revision status is not working properly.	After revising a course and attempting to change the revision status, the revision would not update properly.
	NSD-7031	Incorrect Access to Resources Through APIs.	The /resource and /resources APIs were giving incorrect access to resources in a learning module.
	NSD-4849	User ID validation is not working.	When creating a new user from Manage > Users, the new user ID was not validated and the application threw a database error.

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