

PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 23.03

Introduction

PeopleFluent is pleased to announce the upcoming 23.03 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	March 08, 2023
Revised Document Version Number:	1.0
Details of Revision:	N/A

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
	NSD-7691	Adding external URLs to the navigation causes two windows/tabs to open in some cases	New UI pages are broken when the signed in user doesn't have permission to access any configured External Link for the skin's navigation menu set. Secondly, if the navigation menu set contains any External Link that is meant to be opened in a new tab, the click action could open two tabs at the same time for some browsers on the new UI page. These issues have been fixed.
313712	NSD-7938	Users enrolled on revision 0 despite the effective revision being 1 when the enrollments were created	There could be an edge case scenario that an older revision could be enrolled for some users even if a newer revision has been published due to concurrency issues. Preventive measures have been added to avoid this problem.
327320	NSD-8253	Fixed Resource Planner issue that prevented loading Instructor availability.	If there's empty start or end date scheduled for a saved session or a session set up in cache associated to the instructor being looked at in the Resource Planner, there would be an error rendering the event. This has been fixed.
327579	NSD-8296	Time zone not displaying in Session Transfer	Time zone is now properly displayed in Session Transfer.
329957,336976,340257	NSD-8306	Problems with images in Catalog Editor, Drag & Drop questions, or user biography.	In a number of hosted environments, customers were experiencing errors upon 1. updating the course image in the Catalog Editor, 2. updating images in a Drag & Drop question and 3. updating bio images. Customers in hosted environments should no longer experience these errors.
332035	NSD-8353	Exam review can be opened but is incomplete. Reports R301 and R308 result in error messages.	Exam reviews now show all questions. Reports no longer produce errors.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
331133	NSD-8365	Timeout issues when calling the /completedTrainingRecords API	Optimized performance by accumulating the user course data by batches of 1000 courses
332038	NSD-8383	Correction of issue with R308 Report missing information.	R308 Report enhanced to retrieve and display bad response data as appropriate.
333229	NSD-8389	Program Submodule Auto-Enroll date not saving correctly	Program Submodule Auto-Enrollment time was saving as PM instead of AM. Auto-Enrollment time now saves properly.
333579	NSD-8393	Exam score was not being recorded in PERCENT despite the exam being configured with Marking Type = PERCENT.	Exam score is now being properly recorded as the Marking Type is configured.
333770	NSD-8407	Incorrect module completion when all exams are required to pass.	Added missing checking when exams are mandatory and all must be completed to mark module as Completed.
336104	NSD-8500	User accounts are being created via data loader even when the import shows failed and gives an error reason	When the import shows as failed and provides an error reason, the User ID is not created.This has been corrected.
314939	NSD-8501	Importing some SCORM packages were not extracting correctly in Linux servers.	For some customers hosted on a Linux server, the process to unzip and extract the files and folders in a SCORM package did not work correctly.This generally happened when specific files were listed in the imsmanifest.xml file for the course.The issue is resolved, so SCORM packages will extract correctly.
329695,330960	NSD-8544	While using the External Training CSV Loader to upload External Training Records, when the TrainingHours column is populated, the 'Duration' on the External Training Records screen is displayed in minutes, rather than hours.	While using the External Training CSV Loader to upload External Training Records, when the TrainingHours column is populated, the 'Duration' on the External Training Records screen is now displayed according to the unit selected.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
338275	NSD-8557	Added GDPR Protection on User Group creation and editing.	The Organization field will be required when creating or editing a user group going forward. Prior to this change when a user with a role set up to limit visibility to the user's organization created a user group with a criteria other than Organization (such as Join Date), that user could view other users outside of the organization limit when assigned under the Supervises tab. Since the user is limited, when editing or creating a user group, even with other criteria (such as Join Date), the user visibility limit will be enforced.
338409	NSD-8559	Allow parsing of SCORM interaction dates and times that don't conform to the ISO standard.	Allow parsing of SCORM interaction dates and times that don't conform to the ISO standard. Previously, when a course submitted a timestamp without the timezone offset, it would result in a WARN message in the log and the timestamp would be skipped. With a lot of users taking this course, the log could fill up with these warnings. After the fix, the timestamp will be parsed and no warning message is entered.
338428	NSD-8562	Corrected minor issue with courses created with the Courseware Editor in the application.	Corrected minor issue with courses created with the Courseware Editor in the application.
338308,339126,339769,340340	NSD-8580	Fixed minor issue when bad data in the Reference Resources ordering causes issue with saving modules.	In some cases, the ordering field for Reference Resources would cause duplicate values. This caused problems saving the module. A minor change was made that will ignore duplicate values and allow the course to be saved.
338979	NSD-8589	Competency processing for classroom courses without a transcript end/completion date.	Classroom training record can be created without any end date via Turbo Training History CSV loader or other means which would cause background task to fail if the record is a substitute course for some target training that is associated with a competency. This has been fixed.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
338321	NSD-8604	Removed the addition of session start and end dates from OJT modules.	When the setting "In catalog editor, show start date and end date fields for online modules" is enabled and transcript records for users on On-the-Job Training modules were added with start and end dates, those dates would populate the field in the catalog editor. This would cause anyone marked as completed via the Catalog Editor, to have the most recent end date as their end date, rather than the current date. This has been fixed to prevent the data loader from populating the session start and end dates.

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