Configure Edge to Work in IE Mode for RMS Admin

This article describes how to configure the Edge web browser to use Internet Explorer Compatibility Mode to access legacy portals such as RMS Admin & the Staffing Agency Portal.

1. In Edge go to settings:

WIN11TestBox - Remote Desktop			- ×
□ □ New tab x + Q ···		-	9 ×
$\leftrightarrow \rightarrow \mathbf{C} \ \mathbf{a}$	O Update recommended		•••
For quick access, place your favorites here on the favorites bar. Manage favorites now	New tab	Ctrl+T	
	New window	Ctrl+N	^
III 🔺 🧼 28 ¹	Rew InPrivate window	Ctrl+Shift+N	
	Zoom —	100% + 4	2
	£≌ Favorites	Ctrl+Shift+O	
Microsoft	G Collections	Ctrl+Shift+Y	
	S History	Ctrl+H	
	<u>↓</u> Downloads	Ctrl+J	
	EB Apps		>
Search PeopleFluent and the web	C Extensions		
	Print	Ctrl+P	
	G Web capture	Ctrl+Shift+S	
	🖄 Share		
	දි) Find on page	Ctrl+F	
	A th Read aloud	Ctrl+Shift+U	
	Reload in Internet Explorer mode		
	More tools		>
	🕄 Settings		
	⑦ Help and feedback		>
Office 365 My Feed Money Sports News Coronavirus Weather Maps Shopping Traffic Travel	Close Microsoft Edge		Ξ.

2. Search for 'Internet Explorer Compatibility'

11TestBox - Remote Desktop				-	0	×
£3 Settings × +				-	0	×
ightarrow C Rege edge://setting:	?search=internet%20explorer%20comp	10	£^≡	6	۲	
Settings	Internet Explorer compatibility - 1 result					
Q infernet explorer comp X	Let Internet Explorer open sites in Microsoft Edge ?					
Profiles	When browsing in Internet Explorer you can choose to automatically open sites in					
Privacy, search, and services	Microsoft Edge					
Appearance						
Start, home, and new tabs	Allow sites to be reloaded in Internet Explorer mode 🕐 🛛 Allow 🗸					
🖻 Share, copy and paste	Explorer mode					
Cookies and site permissions	Internet Explorer mode pages Add					
Default browser	These pages will open in Internet Explorer mode for 30 days from the date you add the page. You have 1 page that'll automatically open in					
业 Downloads	internet Exporer mode.					
😤 Family	Page Date added Expires					
A ^p Languages	https://rms-v1.peopleclick.com/ADMP/appBrowserInfo.asp 2/22/2022 3/24/2022 W					
Printers						
System						
Reset settings						
Phone and other devices						
🛱 Accessibility						
About Microsoft Edge						

Set 'Let Internet Explorer open sites in Microsoft Edge' to 'Incompatible sites only'

- 4. Set 'Allow sites to be reloaded in Internet Explorer mode' to 'Allow'
- 5. Go to the Settings/Control Panel and search for 'group policy'



Select 'Edit Group Policy' and navigate to User Configuration/Administrative Templates/Windows Components/Internet Explorer/Compatability View

In that folder is an setting called 'Use Policy List of Internet Explorer 7 sites'



7. Double click and enable it. Then add peopleclick.com (US data center clients) or peopleclick.eu.com (EU data centre clients) to the list of citos

or sites.									
🕵 Use Policy List of I	Internet Exp	lorer 7	sites						\times
Use Policy List of	Internet Exp	lorer 7	sites	Previous Setting	Next Setting)			
O Not Configured	Comment								
 Enabled 									
 Disabled 									Ŧ
Supporte		i on:	At least Internet Explore	⁴ 8.0					*
Options:				Help:					
List of sites Show.				This policy setting allo Internet Explorer 7 Co If you enable this poli	ows you to add spec mpatibility View. cy setting, the user	ific sites that i can add and r	must be vie emove sites	wed in from the	^
		C 1	<u> </u>	list, but the user canno	ot remove the entrie	es that you sp	ecify.		
		Show	Contents		3		× r can a	add and	
		List	of sites						
			Value						
		•	peopleclick.com						
		R			ОК	Cancel			
						ок	Cancel	Арр	y
F12		8				~ [-P c1)))	3:48 PM	0

8. Apply and restart MS Edge and try logging in to RMS Admin.

**Note for clients using SSO they will require additional configuration.

For those using the Enterprise Site List to define which sites can be opened in IE they will need to configure any forwarding urls in the SSO process to be in the neutral site list. For more information see here: Enterprise site configuration strategy

If they are not using the Enterprise Site List then the user will need to set their group policy to stay in IE mode when forwarded. See here: Keep in-page navigation in Internet Explorer mode