Configure Edge to Work in IE Mode for RMS Admin

This article describes how to configure the Edge web browser to use Internet Explorer Compatibility Mode to access legacy portals such as RMS Admin & the Staffing Agency Portal.

1. In Edge go to settings:

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2. Search for 'Internet Explorer Compatibility'

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Settings	Internet Explorer compatibility - 1 result					
Q infernet explorer comp X	Let Internet Explorer open sites in Microsoft Edge 🕐 Incompatible sites only (Recommended)					
Profiles	When browsing in Internet Explorer you can choose to automatically open sites in					
Privacy, search, and services	Microsoft Edge					
Appearance						
Start, home, and new tabs	Allow sites to be reloaded in Internet Explorer mode When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet					
🖻 Share, copy and paste	Explorer mode					
Cookies and site permissions	Internet Explorer mode pages Add					
Default browser	These pages will open in Internet Explorer mode for 30 days from the date you add the page. You have 1 page that'll automatically open in Internet Explorer mode.					
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Phone and other devices						
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About Microsoft Edge						

Set 'Let Internet Explorer open sites in Microsoft Edge' to 'Incompatible sites only'

- 4. Set 'Allow sites to be reloaded in Internet Explorer mode' to 'Allow'
- 5. Go to the Settings/Control Panel and search for 'group policy'



Select 'Edit Group Policy' and navigate to User Configuration/Administrative Templates/Windows Components/Internet Explorer/Compatability View

In that folder is an setting called 'Use Policy List of Internet Explorer 7 sites'



7. Double click and enable it. Then add peopleclick.com (US data center clients) or peopleclick.eu.com (EU data centre clients) to the list of citos

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8. Apply and restart MS Edge and try logging in to RMS Admin.

**Note for clients using SSO they will require additional configuration.

For those using the Enterprise Site List to define which sites can be opened in IE they will need to configure any forwarding urls in the SSO process to be in the neutral site list. For more information see here: Enterprise site configuration strategy

If they are not using the Enterprise Site List then the user will need to set their group policy to stay in IE mode when forwarded. See here: Keep in-page navigation in Internet Explorer mode