

PeopleFluent OrgPublisher

Hardware and Software
Requirements

Release 24.07

Contents

- About Hardware and Software Requirements 3
- Hardware and Software Requirements 5
- Web Browser Support Policy 7
- Supported Applications 9
- Legal Notices 10

About Hardware and Software Requirements

Purpose

This document describes server requirements and end user browser requirements for the PeopleFluent OrgPublisher Administration and Charting web apps.

Audience

This document is intended for System Administrators and IT Staff.

Note: This document assumes that you are familiar with the supported versions of the operating systems, web browsers, and typical office software.

Notice to Users

This document provides detailed information about the hardware and software you will need to deploy in order to use PeopleFluent OrgPublisher Charting web apps. This document is subject to revision based on external hardware and software changes; it will be updated periodically to reflect those changes.

PeopleFluent supports and provides defect fixes for PeopleFluent products under valid Support and Maintenance Agreements on only those operating systems and browser environment distributions that have been certified and published by PeopleFluent. While it may be possible to run PeopleFluent products on other, non-certified operating systems or browser environment distributions, PeopleFluent makes no such representations or warranties, either expressed or implied. Additionally, PeopleFluent will not be responsible for providing any defect fixes for any such non-certified distributions.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table: Revision Information

| Revision Information | |
|---|-----------------------------|
| Revision Date: | June 9, 2024 |
| Revised Document Version Number: | 1.0 |
| Details of Revision: | Initial publication. |

Hardware and Software Requirements

The following sections describe system requirements and information about setting up your server for use with PeopleFluent OrgPublisher Charting web apps.

Application Server Requirements

Table: Application Server Requirements

| Requirement | Definition |
|---|--|
| Processor Speed | <p>Recommended: 2 GHz</p> <p>Minimum: See Microsoft’s requirements for the operating system.</p> |
| Memory | <p>Recommended: 2 GB RAM or more</p> <p>Minimum: 1 GB RAM or Microsoft’s requirements for the operating system, whichever is greater.</p> |
| Hard Drive Space | <p>Minimum: 1 GB</p> |
| Operating System | <p>Microsoft Windows Server 2012 R2 or later (64-bit)</p> |
| Microsoft Internet Information Server (IIS) | <p>Required: 7.0 or later with:</p> <ul style="list-style-type: none"> • Default IIS Settings/Features enabled in the Server Manager • ASP.NET 4.5 feature enabled <p>Recommended: 8.0 or later with the above configuration plus the WebSockets Protocol feature enabled.</p> |
| Microsoft .NET Framework | <p>Minimum: 4.7.2</p> |

Administration and Charting Web App Requirements

To use the PeopleFluent OrgPublisher Administration and Charting web apps, users need a supported web browser with JavaScript enabled and the URL of both web apps added to the web browser's Trusted Sites. For more information on how to configure these options, see your web browser's documentation.

As an alternative to adding a trusted site, Microsoft Internet Explorer users have the option of instead enabling Active Scripting. For more information, see that web browser's documentation.

Database Requirements

Data Sources

To use a database as a data source for charts, you must use a SQL database with its supported ODBC driver installed on the PeopleFluent OrgPublisher application server.

Note: Oracle ODBC connections require a 64-bit Oracle driver.

What-If Planning

To use What-If Planning in charts, you must have the following:

- PostgreSQL 10.0 or later.
- A valid connection to a PostgreSQL database.

Web Browser Support Policy

To provide the best security and performance for our users, PeopleFluent recommends that clients use one of the following browsers to access PeopleFluent applications.

Unsupported older browser versions may have rendering or compatibility issues. When such issues are reported, PeopleFluent will attempt to recreate on fully-supported browser versions and, in the event this cannot be replicated, the remedy will likely be a recommendation for clients to upgrade to a supported browser.

Microsoft Edge (latest stable release)

PeopleFluent supports the latest stable release of Microsoft Edge browsers in accordance with Microsoft's support policy.

Microsoft Internet Explorer (11)

PeopleFluent supports Microsoft Internet Explorer browsers in accordance with Microsoft's support policy.

<https://support.microsoft.com/en-us/gp/microsoft-internet-explorer>.

Mozilla Firefox (latest stable release)

PeopleFluent supports Firefox's latest stable release channel. PeopleFluent's support also extends to Firefox's specialized Extended Support Release (ESR). For Mozilla Firefox release notes, go to:

<https://www.mozilla.org/en-US/firefox/releases/>

Google Chrome (latest stable release)

PeopleFluent supports Chrome's latest stable release from Google Stable Channel. For Chrome release updates, go to: <https://chromereleases.googleblog.com/search/label/Stable%20updates>

Apple Safari

PeopleFluent supports Apple's latest version of Safari browsers on macOS X and iOS.

Known Issues and Limitations

PeopleFluent requires the latest patches be installed for all supported web browser versions. The following are known issues or limitations of web browsers that may affect the PeopleFluent OrgPublisher Administration and Charting web apps:

- The PeopleFluent OrgPublisher Charting web app does not support printing from the web browser. Instead, PeopleFluent recommends using the Charting web app's PDF or PowerPoint export features, then printing from those applications.
- The PeopleFluent OrgPublisher Administration and Charting web apps do not support using Compatibility or Enterprise mode with any version of Microsoft Internet Explorer.

Internet Access

The PeopleFluent OrgPublisher Administration and Charting web apps require access to www.gstatic.com to render graphs.

Supported Applications

This section describes the supporting applications that are recommended for use with PeopleFluent OrgPublisher Charting web app-deployed charts.

Table: Org Chart Export Formats and Tested Applications

| Format | Tested Applications |
|------------|--|
| PowerPoint | <ul style="list-style-type: none">• Microsoft PowerPoint in Microsoft Office 365 ProPlus• Microsoft PowerPoint in Microsoft Office ProPlus 2013 |
| PDF | <ul style="list-style-type: none">• Adobe Reader DC 2019 |
| Excel | <ul style="list-style-type: none">• Microsoft Excel in Microsoft Office 365 ProPlus• Microsoft Excel in Microsoft Office ProPlus 2013 |

Legal Notices

This document has been created for authorized licensees and subscribers ("Customers") of the software products and associated services of Learning Technologies Group, Inc. by its division PeopleFluent and all of its affiliates (individually and collectively, as applicable, "PeopleFluent"). It contains the confidential and proprietary information of PeopleFluent and may be used solely in accordance with the agreement governing the use of the applicable software products and services. This document or any part thereof may not be reproduced, translated or retransmitted in any form without the written permission of PeopleFluent. The information in this document is subject to change without notice.

PEOPLEFLUENT DISCLAIMS ALL LIABILITY FOR THE USE OF THE INFORMATION CONTAINED IN THIS DOCUMENT AND MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ITS ACCURACY OR COMPLETENESS. PEOPLEFLUENT DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PEOPLEFLUENT DOES NOT GUARANTEE THAT ITS PRODUCTS OR SERVICES OR ANY SAMPLE CONTENT CONTAINED IN ITS PRODUCTS AND SERVICES WILL CAUSE OR ENABLE CUSTOMER TO COMPLY WITH LAWS APPLICABLE TO CUSTOMER. USERS ARE RESPONSIBLE FOR COMPLIANCE WITH ALL LAWS, RULES, REGULATIONS, ORDINANCES AND CODES IN CONNECTION WITH THE USE OF THE APPLICABLE SOFTWARE PRODUCTS, INCLUDING, WITHOUT LIMITATION, LABOR AND EMPLOYMENT LAWS IN RELEVANT JURISDICTIONS. THE PEOPLEFLUENT PRODUCTS AND SAMPLE CONTENT SHOULD NOT BE CONSTRUED AS LEGAL ADVICE.

Without limiting the generality of the foregoing, PeopleFluent may from time to time link to third-party web sites in its products and/or services. Such third-party links are for demonstration purposes only, and PeopleFluent makes no representations or warranties as to the functioning of such links or the accuracy or appropriateness of the content located on such third-party sites. You are responsible for reviewing all content, including links to third-party web sites and any content that you elect to use, for accuracy and appropriateness, and compliance with applicable law.

Any trademarks included in this documentation may comprise registered trademarks of PeopleFluent in the United States and in other countries.

Microsoft, Windows, and Internet Explorer are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Oracle and PeopleSoft are registered trademarks of Oracle International Corporation. Adobe and Acrobat are registered trademarks of Adobe Systems Incorporated. All other names are used for identification purposes only and are trademarks or registered trademarks of their respective owners. Portions of PeopleFluent Workforce Communication software may include technology licensed from Autonomy and are the copyright of Autonomy, Inc. Quartz Scheduler is licensed under the Apache License.

www.peoplefluent.com

Copyright © 2023, Learning Technologies Group Inc. All Rights Reserved.

Document Version 1.0

Help BuildGenerated: 24.07: 2024-07-09 10:25:21 AM ET