PeopleFluent Learning

24.04 Release Notes

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New to PeopleFluent Learning LMS

PeopleFluent is pleased to announce the PeopleFluent Learning 24.04 update. PeopleFluent Learning 24.04 was released for general availability on April 29, 2024. If you are a hosted (SaaS) customer, please contact your PeopleFluent Customer Success Manager to request a schedule for upgrading your sites.

This documentation describes the functionality changes in PeopleFluent Learning 24.04, including new and deprecated features. If you have any questions about the enhancements or the new features, please contact your PeopleFluent representative.

Resolved Issues

PeopleFluent Learning 24.04 includes a number of bug-fixes and you are encouraged to review them in the Resolved Issues Report.

Document Information

This section lists any changes or updates that occur following initial publication.

Table: Revision Information

Revision Information	
Revision Date:	April 25, 2024
Revised Document Version Number:	1.0
Details of Revision:	Initial publication

Summary of Enhancements

The features and enhancements described in this documentation apply to PeopleFluent Learning and will be available when the customer is upgraded to this version.

Because PeopleFluent Learning is configurable per customer, new features may affect each customer's individual implementation differently. For more information about any new feature, and how it can be used in specific implementations, contact your PeopleFluent representative.

This guide is not a tutorial, although some background explanation is provided for each of the key features to better appreciate how these might affect your organization.

The following new features are included in PeopleFluent Learning 24.04:

- New Integrations
    - Integration with Drillster
    - LTI Tool Integration via Rustici Engine
- Exam Data Loader Enhancements
    - Update Exams/Sections Using the Exam Data Loader
    - Automatically Create Exam Pools from the Exam Data Loader
    - New Exam Data Export Reports
- Ability to Associate Job Profile Groups to Users
- Learning Path Page UI Enhancement
- New Learning Program Detail Report
- iCalendar Enhancements
    - Launch Link for Virtual Classrooms
    - Full Course Description Included
    - Cancellation Notifications

Drillster Integration

Functionality

In Release 24.04, we are introducing the integration between PeopleFluent Learning and Drillster.

Important: This feature is being partially delivered in Release 24.04. The remainder of the functionality will be released in a patch within 30-60 days of the 24.04 release date.

Details

About Drillster

Drillster is a platform that provides an adaptive learning experience to help individuals and organizations improve their knowledge and skills. Companies use Drillster for various reasons, including:

- **Training and Development** - Drillster allows companies to create and deliver customized training and development programs to their employees. The platforms adaptive learning algorithm ensures that learners received personalized learning experiences that are tailored to their needs and abilities.
- **Knowledge Retention** - Drillster helps learners retain information over time by using spaced repetition and active recall techniques. This means that learners are move likely to remember what they have learned and apply it to their work.
- **Performance Improvement** - Drillster's analytics and reporting features enable companies to track their employees' progress and identify areas for improvement. By doing so, they can optimize their training programs and enhance the performance of their workforce.
- **Compliance** - Drillster can also be used to ensure that employees are up-to-date with regulatory requirements and compliance standards. By providing continuous learning opportunities, companies can ensure that their employees are always aware of the latest regulations and industry best practices.

About the Integration

Drillster customers can use their SCORM offering to load and launch content. This is imported into PeopleFluent Learning in the same way as any SCORM package using the Import Content Package functionality. As a SCORM course, launching content for Drillster is the same as launching any other content item.

Specific events on the Drillster side will trigger status updates to a user's transcript in PeopleFluent Learning. Details:

- A learner's transcript will show a course as In Progress when a user has not yet met the objectives in an assigned Drillster course.
- A learner's transcript will show as Complete when a user has met the objectives in a Drillster course. If the **Session Completion Notification** email template is configured in PeopleFluent Learning, an email notification will be triggered.
- If the course objectives revert back to not met, the learner's transcript will revert to In Progress. A new **Session Status Reversion** email notification is available. When this email template is configured in PeopleFluent Learning, an email notification will be triggered.

LTI Tool Integration via Rustici Engine

Functionality

In Release 24,04, we are providing the capability to integrate LTI Tools in PeopleFluent Learning via the Rustici Engine. Note: On-premise customers will need to be provided with the URLs for the PeopleFluent-hosted Rustici Engine to use this feature.

Important: This feature is being partially delivered in Release 24.04. The remainder of the functionality will be released in a patch within 30-60 days of the 24.04 release date.

Details

To utilize an LTI tool within PeopleFluent Learning, it must first be set up in the Catalog General Settings. Additional details:

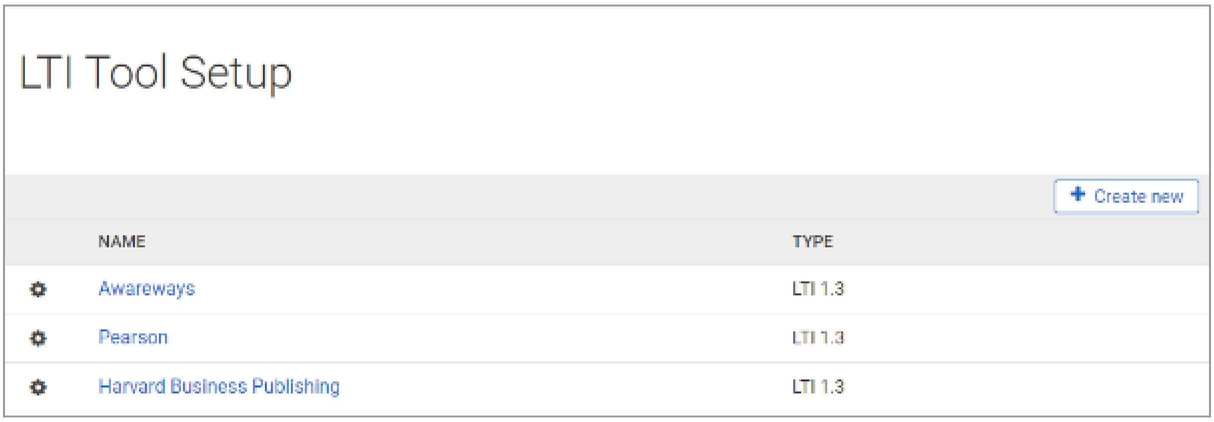
Permissions

Permission to access, create and edit LTI Tool setups are based on the existing Catalog Manager permission.

- Users who have **Unrestricted** access within the **Catalog Manager** role can create and edit LTI tools and view the tool details.
- Users who have **Read Only** access within the **Catalog Manager** role can only view the LTI details.
- Users who have **No Access** within the **Catalog Manager** role are not able to access the LTI Tool Setup screen.

LTI Tool Setup Screen

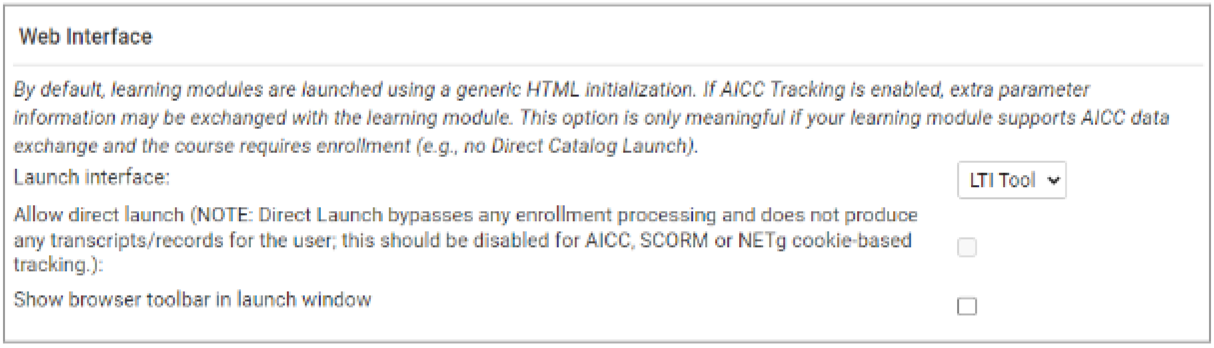
LTI Tool Setup can be accessed by going to **Learning > Catalog General Settings > LTI Tool Setup**.



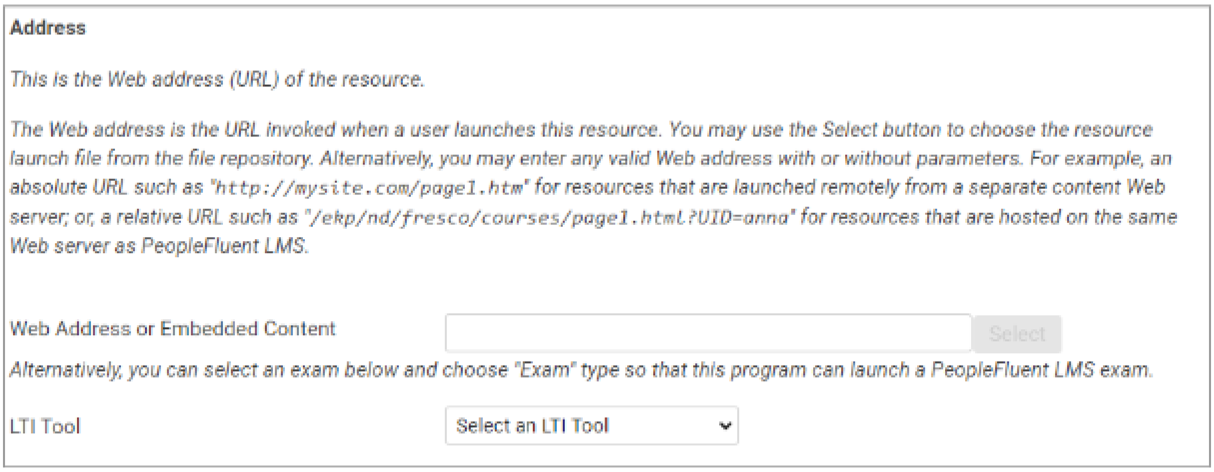
For details about creating and editing an LTI Tool Setup, please see the **LTI Tool Integration Guide**.

Selecting an LTI Tool in Course Configuration

The LTI tool is selected on the **Define Launch Properties** screen when configuring a course in the Catalog Editor. A new LTI Tool option is available in the **Web Interface** drop-down field.



When the LTI Tool option is selected, the Address section will contain fields that allow the user to select a pre-configured LTI Tool and enter the launch URL. **Note**: Users can only select LTI Tools to which they have Read-Only or Unlimited access.



For a tool configured to send data anonymously, this will be set for each course.

Related Course CSV Loader Changes

The **Course CSV Data Loader** has been updated:

- The Launch.Interface allows for the new value to be added via the UI.
- A new column is has been added for the LTI Tool Code, which will be read when the feature is enabled. In order to load successfully, the value in the column must match the LTI Tool Code in a pre-existing configured tool. The user who is loading the data must have the correct permissions.

Report Changes

Reports **R246** and **R247** include the new column for the LTI Tool Code.

Exam Data Loader Enhancements

Update Exams/Sections Using the Exam Data Loader

Previously, the Exam Data Loader could only **add** exams, exam sections and questions. As of Release 24.04, the Exam Data Loader can also update existing exams, exam sections and questions. The user who is importing the data loader must have permission to update the exam.

Automatically Create Exam Pools from the Exam Data Loader

As of Release 24.04, the Exam Data Loader will create Exam Pools included in the import file that do not already exist in the system, in the same way that the existing Question CSV Loader creates Question Pools automatically. This will provide a more efficient way to create pools and assign them to exams in bulk using the data loader.

New Exam Data Export Reports

In this release, new reports are available that will export exam data in the format of the three data loaders:

- R320 - Exam Export in CSV Data Uploader Format
- R321 - Exam Section Export in CSV Data Uploader Format
- R322 - Exam Section Question Export in CSV Data Uploader Format

Ability to Associate Job Profile Groups to Users

Functionality

As of Release 24.04, organizations now have the ability to associate Job Profile Groups to individual users. Previously, there was no option to specify users in a Job Profile Group, any user with the assigned job profile was always included in the group.

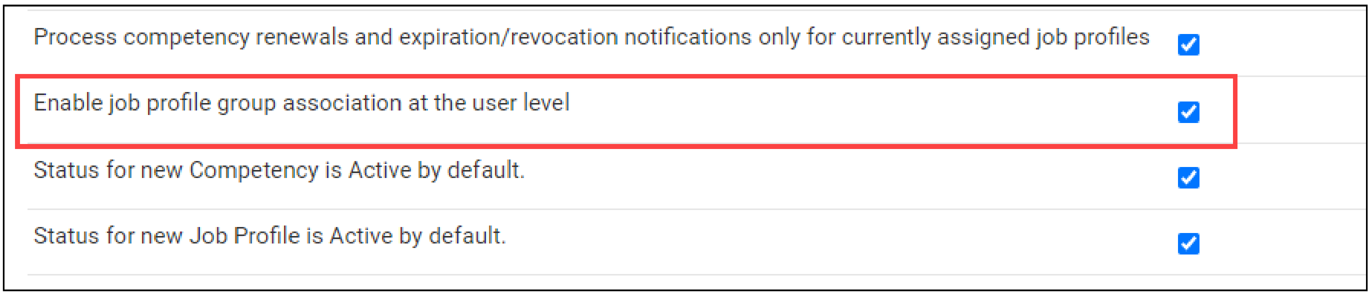
This functionality must be enabled on the system level. Once enabled, Job Profile Groups can be specified on the user level via the User Profile or the User Data Loader.

Details

Enabling the Functionality in System Configuration

A new system configuration option is available to enable this functionality on the organization level. Follow the steps below:

1. Navigate to the **Overview** tab. Scroll to the **System** section and select **System Configuration** in the **General Settings** area.
2. In the **Select a category** field, choose **Competency Manager** from the drop-down options.
3. Locate the **Enable job profile group association at the user level** field (located near the bottom of the screen).
4. Click the associated checkbox.



5. Click **Save**.

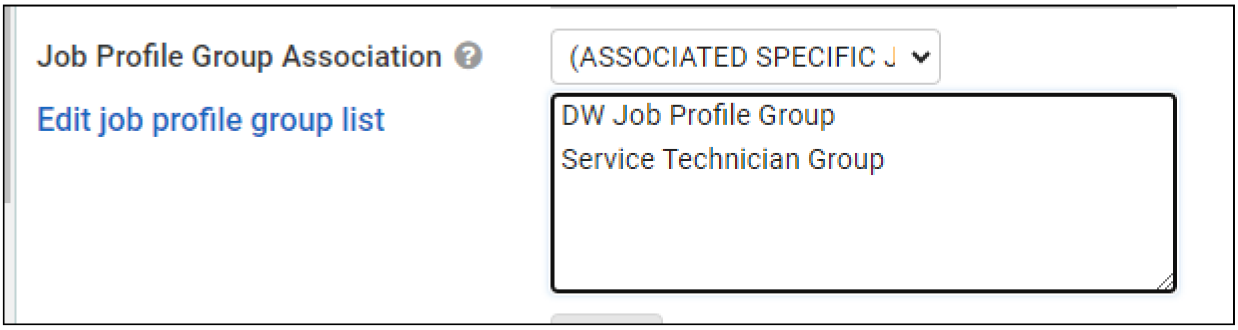
Selecting the Job Profile Group Options in the User Profile

When the functionality is enabled on the organization level, two new options are available on the user level.

- **Job Profile Group Assignment** - In this field, you will select if the user will be associated with all Job Profile Groups related to their job profile assignments or only to specified groups.
- **Edit Job Profile Group List** - In this field, you will select the Job Profile Groups to assign to the user.

To manage these fields:

1. Navigate to the **Overview** tab. Scroll to the **Users** section and select **Users** in the **User Manager** area.
2. Locate the appropriate user and open the user profile.
3. Scroll to the **Assignment Details** section on the **Profile** tab.
4. In the **Job Profile Association** field, select one of the following options:
    - **(ALL JOB PROFILE GROUPS)** - Choose this option to assign all Job Profile Groups associated with the user's job profiles.
    - **(ASSOCIATED SPECIFIC JOB PROFILE GROUPS)** - Choose this option to assign only specific Job Profile Groups to the user.
5. If you chose to associate specific Job Profile Groups in step 4, assign the groups in the **Edit Job Profile Group List** field.
    a. Click the field name to open the selector.
    b. Perform a search for the available Job Profile Groups. **Note**: Only groups associated with the user's assigned job profiles will be returned in the search.
    c. Select the appropriate groups.
    d. Click **OK**.



6. Click the **Save** icon.

Specifying Job Profile Groups in the User Data Loader

The User Data Loader allows administrators to add or update users in bulk. When the functionality is enabled on the organization level, a new column is available in the data loader template; **JobProfileGroups**.

BY	BZ	CA	CB
Content Server	JobProfileGroups	Supervised Groups	Supervised Organizations

To specify the Job Profile Groups for a user, enter a Reference Code for each group to be assigned. All groups you are assigning should be included in the field, using a pipe delimiter, as shown below.

```
Code1|Code2|Code7|Code16
```

When the CSV file is uploaded, the system will replace existing assigned Job Profile Group values with the values in the file.

Reporting Changes

R109 - Generate User Data Dump in CSV Data Uploader Format

When the functionality is enabled, the R109 report will include the **JobProfileGroups** column, outputting the existing values in the field in a pipe-delimited format.

Job Profile Competency Quota Analysis

When the functionality is enabled, this report will filter users in the following ways:

- Users are included in the report if they are assigned the job profile and are configured to be associated with all job profile groups.
- Users are included in the report if they are assigned the job profile and are configured to be associated with the specific job profile groups.
- Users are filtered out of the report if they are configured to only be associated with specific job profile groups and those groups are not included in the report.

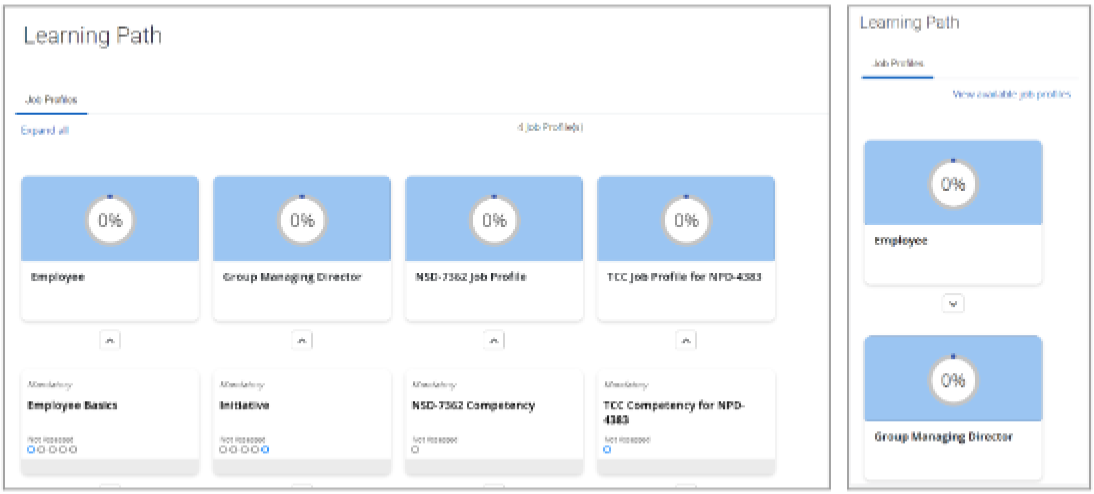
R140 - Job Profile Competency Quota Report

When the functionality is enabled, this report will filter users in the following ways:

- Users are included in the report if they are assigned the job profile and are configured to be associated with all job profile groups.
- Users are included in the report if they are assigned the job profile and are configured to be associated with the specific job profile groups.
- Users are filtered out of the report if they are configured to only be associated with specific job profile groups and those groups are not included in the report.

New UI Enhancements

Learning Path Page



Screenshots from PeopleFluent pre-release site.

The Learning Path functionality will be enhanced visually as well as more responsive for viewing on a mobile device.

New Learning Program Detailed Report

Functionality

A new report is available that provides learning program performance details for multiple participants and multiple programs. This report, the **Learning Program Detailed Report (R213A)**, is an extension of the existing Individual Participant Report on Learning Programs (R213), which allows organizations to view details for an individual user's learning programs, broken down by participant. In the new report, this information can be viewed for multiple users and multiple programs within the same output.

Details

To run the new report:

1. Navigate to **Reports > Learning Reports**.
2. Click the **R213A - Learning Program Detailed Report** to open it.
3. Enter the report criteria in available fields, making sure to select the appropriate participants and learning programs (mandatory).
4. Run the report. It executes with a row for each user/learning program/learning module combination. Specifically, the following columns are available:
   - User ID
   - User First Name
   - User Last Name
   - Employee Number
   - Organization
   - Learning Program - Title (ID) of the program
   - Module Sequence - The specified module order, if specified. The default is 0.
   - Module - Title (ID) of the module.
   - Last Access Date
   - Finish Date
   - Performance Grade
   - Exam Score
   - Highest Score
   - Recommendation

- General Comment
- Language

iCalendar Enhancements

Functionality

In Release 24.04, we have made the following iCalendar enhancements:

- Launch link for Virtual Classrooms.
- Full course description added to iCalendar files.
- iCalendar will send cancellation notices.

Details

Launch Link for Virtual Classrooms

As of this release, the Join URL is added to the description on the iCalendar files.

Full Course Description Included

In this release, enhancements have been made to the existing description functionality so that the full course description is included with the iCalendar file.

Cancellation Notifications

When a session is cancelled or deleted, PeopleFluent Learning will send an iCalendar cancellation notification so the session can be removed from the users' calendars.

Legal Notice

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