

# **PeopleFluent Learning**

24.09 Release Notes

# **Contents**

New to PeopleFluent Learning LMS	3
Summary of Enhancements	
UI Updates and Changes	
New PeopleFluent Default Skin	
Administrator UI Enhancements	
New Custom Attributes	
Job Profile Custom Attributes	
Job Profile Assignment Type Custom Attributes	
Competency Custom Attributes	20
Additional Enhancements	
Microsoft Teams Integration Enhancements	
Assign Individual Users to Supervisors	
Backdate Course Enrollment Completions via Enrollment Wizard	27
Recent Activity Enhancements	
Session Date Display on Current Enrollments Screen	30
Front End API Enhancements	
Transcript Status Change Webhook	
Option to Disable Internal xAPI Recording	35
Legal Notice	36

# **New to PeopleFluent Learning LMS**

PeopleFluent is pleased to announce the PeopleFluent Learning 24.09 update. PeopleFluent Learning 24.09 was released for general availability on September 25, 2024. If you are a hosted (SaaS) customer, please contact your PeopleFluent Customer Success Manager to request a schedule for upgrading your sites.

This documentation describes the functionality changes in PeopleFluent Learning 24.09, including new and deprecated features. If you have any questions about the enhancements or the new features, please contact your PeopleFluent representative.

#### **Resolved Issues**

PeopleFluent Learning 24.09 includes a number of bug-fixes and you are encouraged to review them in the Resolved Issues Report.

#### **Document Information**

This section lists any changes or updates that occur following initial publication.

Table: Revision Information

Revision Information		
Revision Date:	September 24, 2024	
Revised Document Version Number:	1.0	
Details of Revision:	Initial publication	

## **Summary of Enhancements**

The features and enhancements described in this documentation apply to PeopleFluent Learning and will be available when the customer is upgraded to this version.

Because PeopleFluent Learning is configurable per customer, new features may affect each customer's individual implementation differently. For more information about any new feature, and how it can be used in specific implementations, contact your PeopleFluent representative.

This guide is not a tutorial, although some background explanation is provided for each of the key features to better appreciate how these might affect your organization.

The following new features are included in PeopleFluent Learning 24.09:

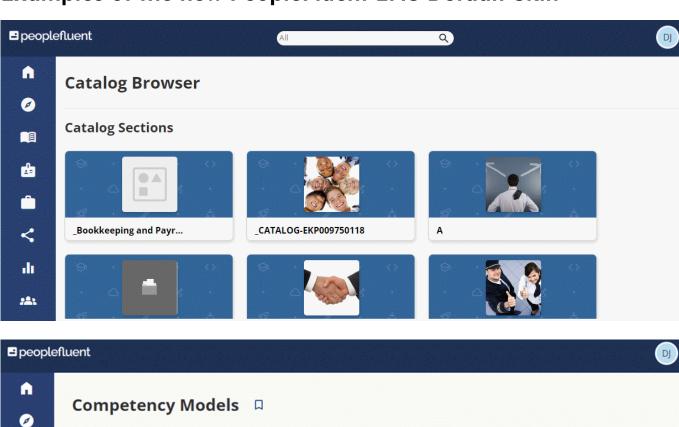
- UI Enhancements
  - New default skin with a more modern look and feel, including a side-navigation menu.
  - · Administrator UI Enhancements including:
    - Collapsible sections on the Manage Center Overview page.
    - Ability to Bookmark ("Favorite) administrative features.
    - Ability to display standard functions only in the Catalog Editor.
- New Custom Attributes Available
  - Job profile custom attributes
  - Job profile assignment type custom attributes
  - Competency custom attributes
- Additional Enhancements
  - Microsoft Teams integration enhancements, including:
    - Add instructors as organizers/allowed presenters.
    - Update Teams meetings in the PFL (vs. create a new meeting).
    - Synchronize meeting attendees after meeting time.
  - Ability to assign individual users to supervisors.
  - Ability to backdate course enrollment completions via the Enrollment Wizard.
  - Enhancements to Recent Activity display.
  - Session date displays in the Current Enrollments screen.
  - Front End API Enhancements.

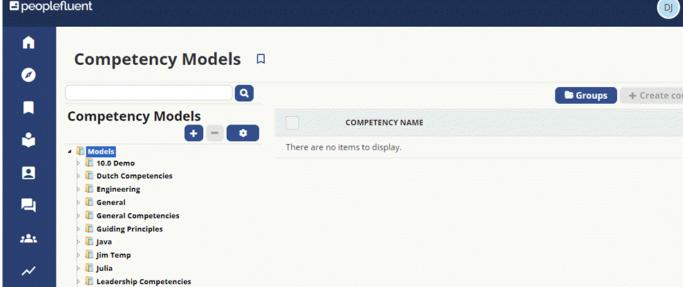
- New Transcript Status Change Webhook.
- Option to disable internal xAPI recording.

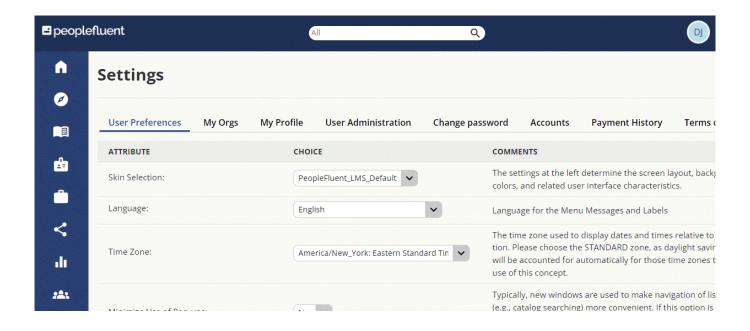
# **New PeopleFluent Default Skin**

In the 24.09 Release, PeopleFluent Learning will feature a new default skin. To provide a more modern look and feel, the new default skin features a left-side navigation menu and an updated color scheme.

## Examples of the new PeopleFluent LMS Default Skin







# **New Login Page**



This change does not affect customers with their own login page.



# **Password Reset/MFA Pages**





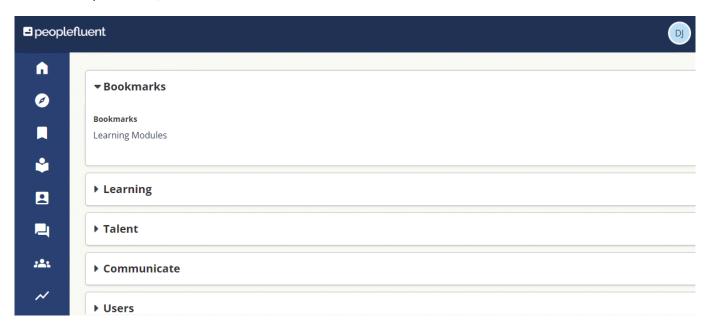
#### **Administrator UI Enhancements**

## Collapsible Sections on the Manage Center Overview Page



This update will be active, regardless of whether or not you are using the new default skin.

To enable administrators to access pages within a section more quickly, the sections on the Manage Center Overview page are now collapsible. Sections are collapsed by default (other than the top section).



# Ability to Bookmark ("Favorite") Administrative Features

For day-to-day operations, administrators tend to use a limited number of the Manage Center functions. In Release 24.09, we have added the ability to bookmark their most commonly used features and access them from the Overview page and Manage Center navigation.



Currently, bookmarks are only available for Administrative functions, and does not include Learning Center screens. Bookmarks are user specific and cannot be shared between administrators. Administrators with **Switch User** permissions could use that function to check or change another user's bookmarks.

#### **Role Access to Bookmark Feature**

In order to use the Bookmark feature, a user's role must have the appopriate permission.

To set the role access

- 1. Go to Users > Roles and Permissions > System Roles.
- 2. Locate and open the appropriate role.
- 3. Go the the **Manage Features** section.
- 4. For the **Bookmarks** permission, click the **Unrestricted** option (Read-Only is not selectable).
- 5. Click **Update access control settings** at the bottom of the screen.

#### **Bookmark a Screen**

To bookmark a function, access the screen or function in the Manage Center and click the bookmark icon.



To remove a bookmark, return to the screen or function and click the bookmark icon again.

## **Accessing your Bookmarks**

A Bookmarks section has been added by default to the Manage Center page and Overview page. Here, you can access all of the screens and features you have bookmarked. The **Bookmarks** section displays at the top and is expanded by default. Bookmarks are listed in the order that they were added.

Click on a bookmark to access the screen.



## Catalog Editor Advanced/Standard Functions

In an effort to streamline navigation within the Catalog Editor for learning modules and sessions, we have added the ability to toggle between displaying all functions and standard functions. For example, standard functions when creating an online learning module include defining the module properties, module security and enrollment policy, assigning exams, setting up the Knowledge Center and defining launch properties. While there are many other available functions, these are the essential set up functions for an online course. The toggle allows you to hide the more advanced functions to identify the standard options more quickly.

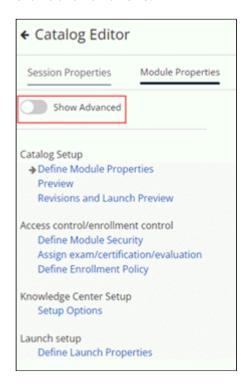
#### **Switching between Standard and Advanced Functions**

A new **Show Advanced** toggle displays at the top of the left frame in the learning module and learning module session Catalog Editor. When this toggle is activated, all functions display in the frame. When the toggle is not activated, only standard functions display in the frame.



"Standard" functions depend on the modules learning type.

The image below shows the Catalog Editor with the toggle deactivated, displaying only the standard functions.



## **System Configuration Setting**

A new system configuration setting is available to enable the feature and configure if Show Advanced will be toggled on or off by default.



While this configuration determines the initial default for all users, the system will retain how an individual user sets the toggle.

To enable the feature and set the default

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. Choose **Catalog** in the **Select a category** field.
- Scroll to the bottom of the settings and locate the Setting for Catalog Editor Standard/Advanced Navigation setting.
- 4. Take one of the following actions:
  - To disable the feature, select the **Off** option.
  - To show only standard functions by default, select the **Standard** option.
  - To show all features by default, select the **Advanced** option.

#### **Job Profile Custom Attributes**

Custom attributes provide the ability to capture information custom to your organization and to filter LMS data based on an attribute. In Release 24.09, organizations have the option to create and utilize **Job Profile Custom Attributes.** These are custom attributes that are applied at the job profile level, further describing the job profile. These attributes will apply to all users assigned to the job profile.

#### **New Role Access Permissions**

To control who can access/manage job profile attributes, a new role access permission has been added.

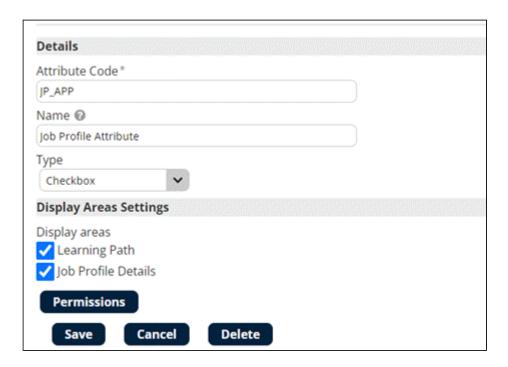
To set role access

- 1. Go to Manage Center > Users > Roles and Permissions > System Roles.
- 2. Locate and open the appropriate role.
- Select Manage Features. then Competency Manager Features. Scroll to the bottom of the section.
- 4. Configure the **Job Profile Attributes** setting.
  - To assign the role read-only access, select the Read Only option.
  - To allow the role to create and manage attributes, select the Unrestricted option.
- 5. Click **Update access control settings** at the bottom of the screen.

## **Creating and Managing Job Profile Attributes**

- 1. Go to Manage Center > Talent > Competency Manager > Job Profile Attributes.
- Click + Create Job Profile Attribute.
- 3. In the **Details** section, enter values in the **Attribute Code** (required) and **Name** fields.
- 4. Select the field type from the drop-down options. This determines the values that can be assigned to the attribute.
  - Free text (a single line of text up to 255 characters)
  - Text area (multiple lines of text)
  - Drop-down (select the value from a list). Note: You will need to save the attribute before you can add values to the drop-down list.
  - Numeric (In PeopleFluent Learning versions up to and including 21.04, fractional numbers less than 1 must start with a zero; for example, 0.75, not .75).

- Check box
- Date (a calendar tool to select a date)
- In the **Display Area Settings** section, choose where the attributes will be displayed in the system.
  - Learning Path displays the attribute in the Job Profile Summary page in the learning path.
  - **Job Profile Details** displays the attribute in the when a user views a job profile's details.
- 6. Click the **Permissions** button to set the permissions for the attribute. Users with read-only access can view the attribute. Users with unrestricted access can view and edit the attribute.



7. Click **Save**. The attribute is added to the list.

To edit, delete or update the permissions only for a job profile attribute, locate the attribute in the list and select the appropriate option from the action menu.

## Managing Attribute Values in the Job Profile

Job profile custom attributes are displayed along with the standard fields and attributes in the job profile. Users with unrestricted access to the job profile can set the values for the attribute.

1. Go to Manage Center > Talent > Competency Manager > Job Profiles.

- 2. Locate the appropriate job profile. Click on the action menu and select Edit job profile.
- 3. Locate the appropriate custom attribute and set the value. Custom attributes are located below the **Start Date** and **End Date** in the **Job Profile Details** section.



4. Click Save.

## **Data Loader Changes**

The **Job Profile Data Loader** will have columns added for each job profile attribute. The field will be **JP-CODE**, where the code is the Attribute Code (entered when the attribute was created). This allows editing the value for the attribute.

## **Report Changes**

## **Standard Reports**

Job profile attributes are added to the following reports:

- R116 Job Profile Status Summary Report by Organization
- 116NL Job Profile User Progress by Organization
- R117 Job Profile Status Summary Report by Organization (Tabular)
- R131 Competency drilldown report
- R139 Job Profile Compliance Report
- R149 Job Profile Export in CSV Data Uploader Format

## **Report Wizard**

When you run a **Job Profile** type report in the Report Wizard, you can select one or more job profile attributes to include as columns in the report. They can be selected from the **Optional Job Profile Attributes** section on the **Columns** screen.

-	Optional Job Profile Attribute(s)
	Job Profile Attribute

# **Job Profile Assignment Type Custom Attributes**

Custom attributes provide the ability to capture information custom to your organization and to filter LMS data based on an attribute. In Release 24.09, organizations have the option to create and utilize **Job Profile Assignment Type** custom attributes. These are applied at the assignment type level, further describing the assignment type for a given user's job profile. The attributes apply to the assignment type added for one user and one job profile.

#### **New Role Access Permissions**

To control who can access/manage the job profile assignment type custom attributes, a new role access permission has been added.

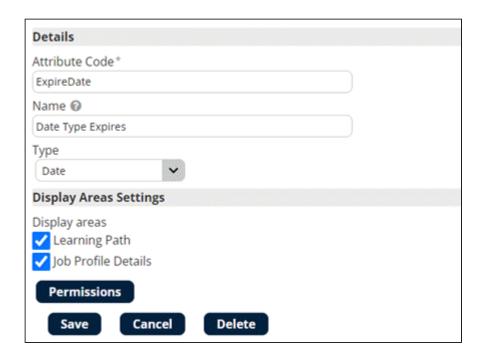
To set role access

- 1. Go to Manage Center > Users > Roles and Permissions > System Roles.
- 2. Locate and open the appropriate role.
- Select Manage Features. then Competency Manager Features. Scroll to the bottom of the section.
- 4. Configure the Job Profile Assignment Type Attributes setting.
  - To assign the role read-only access, select the **Read Only** option.
  - To allow the role to create and manage attributes, select the Unrestricted option.
- 5. Click **Update access control settings** at the bottom of the screen.

## Creating and Managing Job Profile Assignment Type Attributes

- 1. Go to Manage Center > Talent > Competency Manager > Job Profile Assignment Type Attributes.
- 2. Click + Create Assignment Type Attribute.
- 3. In the **Details** section, enter values in the **Attribute Code** (required) and **Name** fields.
- 4. Select the field type from the drop-down options. This determines the values that can be assigned to the attribute.
  - Free text (a single line of text up to 255 characters)
  - Text area (multiple lines of text)
  - Drop-down (select the value from a list). Note: You will need to save the attribute before you can add values to the drop-down list.

- Numeric (In PeopleFluent Learning versions up to and including 21.04, fractional numbers less than 1 must start with a zero; for example, 0.75, not .75).
- · Check box
- Date (a calendar tool to select a date) **Note**: Selecting this field currently has no impact; future development may remove or change this option.
- 5. In the **Display Area Settings** section, choose where the attributes will be displayed in the system.
  - **Learning Path** currently, these attributes cannot be displayed in the learning path, therefore selecting this field has no impact.
  - Job Profile Details displays the attribute in the when a user views a job profile's details.
- Click the **Permissions** button to set the permissions for the attribute. Users with read-only
  access can view the attribute. Users with unrestricted access can view and edit the
  attribute.



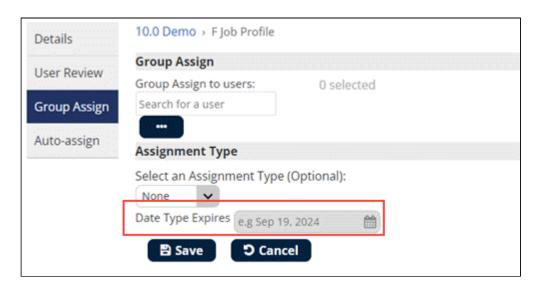
7. Click **Save**. The attribute is added to the list.

To edit, delete or update the permissions only for a job profile assignment type attribute, locate the attribute in the list and select the appropriate option from the action menu.

#### **Managing Attribute Values in the Job Profile**

Users with unrestricted access to the job profile that contains the assignment type attribute can set the values for the attribute.

- 1. Go to Manage Center > Talent > Competency Manager > Job Profiles.
- 2. Locate the appropriate job profile. Click on the action menu and select **Edit job profile**.
- 3. Select Group Assign.
- 4. Locate the appropriate custom attribute and set the value.



5. Click Save.

## **Data Loader Changes**

The **Job Profile Data Loader** will have columns added for each job profile assignment type attribute. The field will be **AT-CODE**, where the code is the Attribute Code (entered when the attribute was created). This allows editing the value for the attribute.

## **Report Changes**

## **Standard Reports**

Job profile assignment type attributes are added to the following reports:

- 116NL Job Profile User Progress by Organization
- R117 Job Profile Status Summary Report by Organization (Tabular)
- R131 Competency drilldown report
- R139 Job Profile Compliance Report
- R422 -- Job Profile Assignments in CSV Data Loader format

## **Report Wizard**

When you run a **Job Profile** type report in the Report Wizard, you can select one or more job profile assignment type attributes to include as columns in the report. They can be selected from the **Optional Assignment Type Attributes** section on the **Columns** screen.

<ul> <li>Optional Assignment Type Attribute(s)</li> </ul>	
Date Type Expires	

# **Competency Custom Attributes**

Custom attributes provide the ability to capture information custom to your organization and to filter LMS data based on an attribute. In Release 24.09, organizations have the option to create and utilize **Competency** custom attributes. These are custom attributes that are applied at the competency level, further describing the competency. These attributes will apply to all users with the competency.

#### **New Role Access Permissions**

To control who can access/manage the competency custom attributes, a new role access permission has been added.

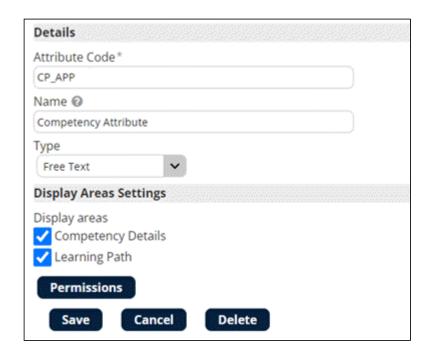
To set role access

- 1. Go to Manage Center > Users > Roles and Permissions > System Roles.
- 2. Locate and open the appropriate role.
- Select Manage Features. then Competency Manager Features. Scroll to the bottom of the section.
- 4. Configure the Competency Attributes setting.
  - To assign the role read-only access, select the Read Only option.
  - To allow the role to create and manage attributes, select the **Unrestricted** option.
- 5. Click **Update access control settings** at the bottom of the screen.

## **Creating and Managing Competency Attributes**

- 1. Go to Manage Center > Talent > Competency Manager > Competency Attributes.
- 2. Click + Create Competency Attribute.
- 3. In the **Details** section, enter values in the **Attribute Code** (required) and **Name** fields.
- 4. Select the field type from the drop-down options. This determines the values that can be assigned to the attribute.
  - Free text (a single line of text up to 255 characters)
  - Text area (multiple lines of text)
  - Drop-down (select the value from a list). Note: You will need to save the attribute before you can add values to the drop-down list.
  - Numeric (In PeopleFluent Learning versions up to and including 21.04, fractional numbers less than 1 must start with a zero; for example, 0.75, not .75).

- Check box
- Date (a calendar tool to select a date)
- In the **Display Area Settings** section, choose where the attributes will be displayed in the system.
  - Competency Details displays the attribute in the when a user views a competency's details.
  - Learning Path displays the attribute in the Competency Summary page in the learning path.
- 6. Click the **Permissions** button to set the permissions for the attribute. Users with read-only access can view the attribute. Users with unrestricted access can view and edit the attribute.



7. Click **Save**. The attribute is added to the list.

To edit, delete or update the permissions only for a competency attribute, locate the attribute in the list and select the appropriate option from the action menu.

## **Managing Attribute Values in the Competency**

Users with unrestricted access to a competency can set the values for the competency attribute.

1. Go to Manage Center > Talent > Competency Manager > Competency Models.

- Locate the appropriate competency. Click on the action menu and select Edit competency.
- 3. Locate the appropriate custom attribute and set the value. Custom attributes are located below the **Active checkbox** in the **Competency Details** section.



4. Click Save.

## **Data Loader Changes**

The Competency Data Loader will have columns added for each job profile attribute. The field will be **CP-CODE**, where the code is the Attribute Code (entered when the attribute was created). This allows editing the value for the attribute.

## **Report Changes**

## **Standard Reports**

Competency attributes are added to the following reports:

- R112 Competency Report by Organization
- R112A Current Competency User Progress by Organization/Direct Appraiser/User
- R112NL Competency User Progress by Organization
- R116 Job Profile Status Summary Report by Organization
- R117 Job Profile Status Summary Report by Organization (Tabular)
- R131 Competency drilldown report
- R139 Job Profile Compliance Report
- R420 Competency Export in CSV Data Uploader Format

#### **Report Wizard**

- When you run a Job Profile type report in the Report Wizard, you can select one or more competency attributes to include as columns in the report. They can be selected from the Optional Competency Attributes section on the Columns screen.
- When you run a Competency Models type report in the Report Wizard, you can select
  one or more competency attributes to include as columns in the report. They can be
  slected from the Optional Competency Attributes section on the Columns screen.

-	Optional Competency Attribute(s)	
	Competency Attribute	

# **Microsoft Teams Integration Enhancements**

In Release 24.09, we have made several enhancements to the Microsoft Teams integration.

## Add Instructors as Organizers/Allowed Presenters

When synchronizing a Virtual Classroom with teams, any instructors added to the session will be added as Organizers in Teams. This allows the instructors to serve as presenters when launching the Teams.

# **Update Meetings in Teams**

Previously, if the date and time of a Teams session is changed, PFL would delete the session and create a new one, changing the meeting identifier and therefore the join URL. As of this release, the synchronization process will simply update the existing meeting, maintaining the original meeting identifier.

# Synchronize Attendees after the Meeting End Time

Administrators can now synchronize meeting attendees after the meeting's end time. This marks the users as having attended and marks the transcript status as completed. PFL can retrieve information for users who actually logged in to the Teams meeting.

The process to synchronize this information with the learning module session is not automated and must be launched by an administrator.

To synchronize the meeting attendees

- 1. After the end date and time of the meeting, open the appropriate learning module session.
- 2. Click the **Update training history** button.

After the training session is completed, you could update the training history of participants. User has to complete the mandatory exam(s)/evaluation(s) prior to change to completed status. Last Training History Update:Date to be confirmed

Update training history

Users who were previously enrolled in the session will be marked as attended. If the user was not enrolled, the user will be enrolled and then marked as attended.

# **Assign Individual Users to Supervisors**

In the User Profile, a user can be designated as a supervisor of other users. Previously, users could only be assigned to supervisors organization or user group. Meaning, the entire group or organization was assigned. In Release 24.09, we have added the ability to assign individual users to a supervisor in the User Profile.

## **System Configuration**

A new system configuration setting is available. Enabling this setting will allow administrators to assign individual users to supervisors in the User Profile.

To enable the setting

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. Choose **User** from the **Select a category** field.
- Scroll to the bottom of the screen and locate the Allow individual users on Supervises tab field.
- 4. Click the checkbox to enable the field.
- 5. Click Save.

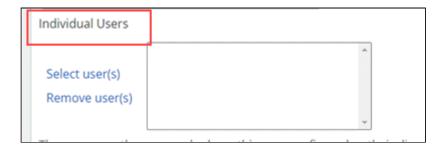


#### Select Individual Users in the User Profile

When the setting is enabled, individual users can be assigned to a user on the **Supervises** tab in the User Profile.

To assign individual users

- 1. Go to Manage Center > Users > User Manager > Users.
- 2. Locate the appropriate user and **View/Edit Profile** from the action menu.
- 3. Click the **Supervises** tab.
- 4. In the **Individual Users** section, click the **Select Users** link.



- 5. In the user selector, choose the appropriate users.
- 6. The users are added.

## Changes to the User CSV Data Loader

When the functionality is enabled, a new **Supervised User** field is added to the **CSV Data Loader** template. Here, a list of user ids can be entered. As with other fields in the data loader, separate the user ids by a piple or vertical bar delimiter.



## **Changes to the R109 Report**

The **R109 - Generate User Data Dump in CSV Data Uploader Format** report can be used to add or update users via the CSV Data Loader. As such, the **Supervised Users** field will be added to the report when the functionality is active.

# Backdate Course Enrollment Completions via Enrollment Wizard

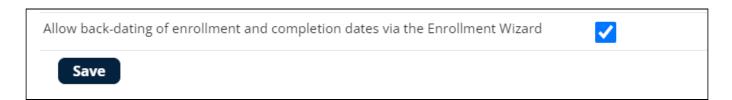
Often, customers will conduct in-person, supervised training prior to adding a Task or On-the-Job course in PF Learning. When this is the case, administrators have to enroll users and mark them complete after the fact. Although backdating training records can be handled by importing training records via the Training Records CSV Loader, this often causes issues due to volume of data. To streamline the process, we have added the ability to backdate course enrollment and completion using the Enrollment Wizard in Release 24.09.

## **System Configuration**

A new system configuration option is available that allows this functionality. Enabling this setting will allow anyone using the Enrollment Wizard to set the enrollment date and completion date to a date in the past. The setting is disabled by default.

To enable the setting

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. Choose General from the Select a category field.
- Scroll to the bottom of the page and locate the Allow back-dating of enrollment and completion dates via the Enrollment Wizard field.
- 4. Click the field's checkbox.
- 5. Click Save.



## **Backdating Course Enrollment**

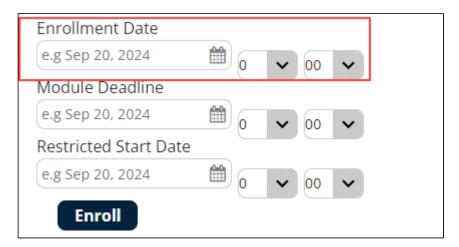
There is a two-step process for backdating course enrollment. First, you will enroll the learners, backdating the enrollment date. Second, you will change the status, backdating the completion date.



The process is divided into two steps to allow you the flexibility to backdate course completion if you have enrolled the users by other means, such as the data loader.

#### **Enroll Learners and Set the Enrollment Date**

Once you have created the new course, you will enroll learners by using the **Enroll** action in the Report Wizard. If your system is configured to allow backdating, an **Enrollment Date** field is available, which can be set to a past date/time. Configure the enrollment date in this field.



# Change the Enrollment Status to Complete and Set the Completion Date

Next, you will set the completion date. In the Report Wizard, select the **Change Enrollment Status** action. In the Change enrollment procedure fields, select **Change overall status** and in the **Target Status** field, select **Completed**. When the system is configured to allow backdating, the **Completion Date** field is available, which can be set to a past date/time. Configure the completion date in this field.





You can configure a backdated completion date without having configured a backdated enrollment date. If you do this, the enrollment date will automatically be set to the configured completion date.

# **Recent Activity Enhancements**

In Release 24.09, we have made enhancements to capture and display additional data points around a user's recent activity.

## **Recent Activity Widget**

Previously, the Recent Activity widget showed a limited set of activities. In 24.09, the widget has been updated to show the following additional activities:

- Logins (including SSO)
- Launching online, exam and virtual classroom courses
- Starting a course (status change from **Not Started** to **In Process**)
- Earning certifications (both automatically and self-awarded)
- Earning competencies

## **Recent Activity API**

The same activities that have been added to the Recent Activities widget have been included in the **recentActivity API**.



Adding these activities caused performance issues when trying to load data for more than just one user. As a result, the 24.09 changes also limit the widget output to the logged-in user's activities.

#### **New Data Points**

New data points have been added to the API response:

- User ID The currentPID has been added to the actor.
- **Object IDs** When applicable, the object ids (both internal and public/display including module ids, certification id/certification code, competency id/competency code, etc.
- ObjectType Text that indicates the type of object.

#### **New Filters**

- **Start and End** Optional datetime parameters (URL-encoded YYYY-mm-dd HH:mm:ss) to specify and timeframe.
- Type Optional field to filter for a specific activity type.
- User Only Optional boolean field for authenticating the user account.

# Session Date Display in the Current Enrollments Screen

Previously, in the Legacy UI, the **Current Enrollments** screen only showed the enrollment date for Classroom training courses. It did not display the actual date of the classroom training course. A user had to click on the calendar icon to view the schedule for the classroom sessions. In Release 24.09, we have added the ability to display the next upcoming session start date and time on the Current Enrollments screen.

## **System Configuration**

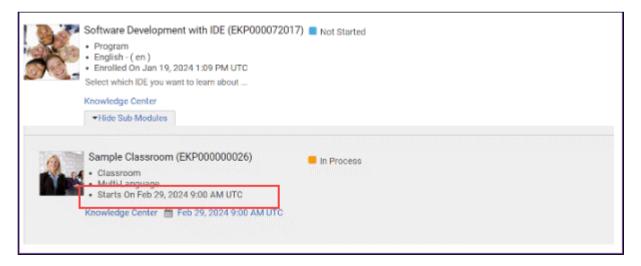
A new system configuration setting is available that enables this functionality. The setting is disabled by default.

To enable the setting

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. Choose **Enrolled Learning Modules** in the **Select a category** field.
- Locate the Display Start Date on current enrollments date-specific learning types field.
- 4. Click the checkbox to enable the setting.
- 5. Click Save.

## **Changes to the Current Courses Page**

When the functionality is enabled, a user will see the start date for the next scheduled class in the session, as shown below.



#### Front End API Enhancements



Prior to the 24.09 release, these APIs were available exclusively for New UI pages (Home, Current Courses, Course Details, etc.) based on retrieving back end business logic such as permissions and access. These APIs are now available to customers not using the New UI, just as all others in the PeopleFluent LMS API set.

## **Authentication**

Previously, the APIs were based on session-based cookies when the user logs in. If a call is made to any of the API endpoints when a user was not logged in, the API returned a 200 response but with a link to the login page and a target parameter. This is similar to trying to access any PFL page when not logged in.

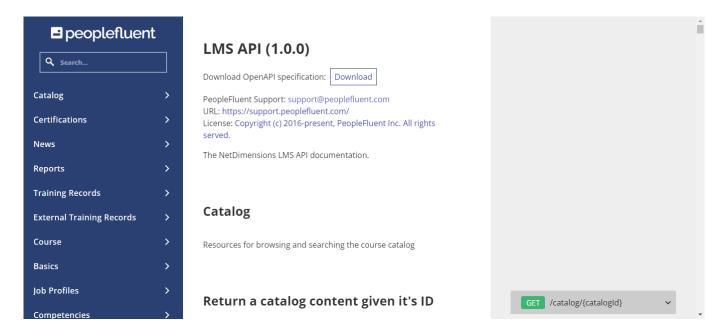
The change adds the option for Basic Authentication, which is used for the PeopleFluent LMS API set of endpoints. All of these new APIs utilize User Authentication, so the call would return data for the username and password in the authentication header.

#### onBehalfOf

Many of the PeopleFluent LMS API set of endpoints which utilize User Authentication will allow the onBehalfOf query parameter. This parameter allows one user to request information on behalf of another user. The APIs will return the appropriate response for the other user, as long as the authenticating user making the call has visibility to the user submitted in the parameter. This is the same behavior as the existing APIs.

#### List of APIs

There are 35 api endpoints, or variations, used by different pages in the New UI. As of this release, PeopleFluent has not updated the API documentation to reflect these changes, but they can be viewed from this link.



URL: https://peoplefluent.github.io/pf-api-docs/lms.html

The screen includes information about usage of the API endpoints.



IMPORTANT NOTE: Because the primary use of these APIs is for the New UI pages, calling an API will set a JSESSION cookie. This will lock in the user being returned, so calling the API for a different user will not return different data. When an external process needs to call the API for multiple users, the external process will need to delete the JSESSION cookie between each call.

# **Transcript Status Change Webhook**

In Release 24.09, a new webhook has been added that will send data when a user's status changes for all courses.

## **Functionality**

#### **Covered Status Changes**

Course enrollments are not included as a status change, however course withdrawals are. Specifically, the status change actions covered include:

- A user starting or completing a course, including self-completion.
- A manager or other reviewer making a status change, such as marking complete for the user.
- Status changes via the Enrollment Wizard.
- Status changes via the Catalog Editor (Session Properties > Participants).

#### **Change Notification Parameters**

The transcript status change notifications include the following parameters:

- enrollmentId the enrollment ID of the learner whose status is being changed.
- learnerPermanentId the permanent (synthetic) ID of the learner whose status is being changed.
- learnerId the screen name of the learner whose status is being changed.
- moduleId the permanent ID of the module for which the learner's status has changed.
- moduleDisplayId the display ID of the module for which the learner's status has changed.
- sessionId the ID of the module session for which the learner's status has changed.
- statusBefore the value of the overall status prior to the status change.
- statusAfter the value of the overall status after the status change.

Below is an example of the HTTP POST data:

 $\label{local_encoder_encoder} enrollmentId = EKP000000021 \& learnerPermanentId = ekp0000000201 \& learnerId = carter \& module Id = EKP0000000000 \& module DisplayId = MOD-0000 \& sessionId = EKP0000000000 \& statusBefore = NOT_STARTED \& statusAfter = IN_PROCESS$ 

# **System Configuration**

A new system configuration option is available. Here, you can enter the URL to which the data can be sent.

To ensure that the HTTP POST is coming from the LMS, you can include authentication parameters in the URL, as shown in the example below:

http(s)://username:password@webhook.url

PeopleFluent Learning will send the information as a Basic Authentication header. The receiving site can then decode the information and determine how to process the data.

To configure the URL

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. In the Select a category field, choose Webhooks.
- 3. In the Transcript status change webhook URL enter the url.
- 4. Click Save.

# Option to Disable Internal xAPI Recording

Organizations now have the option to disable recording of xAPI statements in the tincan\_\* tables. This will also remove access to the Activity Log functionality and the internal API. The result is performance improvement in line with the level of user activity.

This is controlled by a system configuration setting.

- 1. Go to Manage Center > System > General Settings > System Configuration.
- 2. Choose Records/Transcript in the Select a category field.
- Scroll to the bottom of the screen and locate the Disable storing xAPI/TinCan statements field.
- 4. Click the checkbox to enable the setting.
- 5. Click Save.





This should not prevent the functionality of sending xAPI statements to the Rustici Engine LRS. This was added in 15.x as part of the integration.

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