PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 22.03.1

Introduction

PeopleFluent is pleased to announce the upcoming 22.03.1 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	May 09, 2022
Revised Document Version Number:	1.0
Details of Revision:	Initial version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
323969	NSD-8141	Reports R308 and R308A did not display the Question ID, Question or Response values.	Reports R308 and R308A (Complete Exam Question Response Listing for single and multiple exams, respectively) did not display the Question ID, Question or Response values.
306726	NSD-8024	Some courses recorded the total course time since last launch as double the actual time spent.	Courseware sends a steady flow of accumulated duration information to the server during the session. The accumulated time is reconciled after exiting. In some cases, when a course had already exited, some time tracking update requests arrived to the server after the course was exited, adding to the already reconciled time spent. This could also be seen if the courseware sent time tracking information after exit. The LMS has been enhanced to prevent possible time tracking updates after course exit.
320138	NSD-8022	Online modules and exams did not launch correctly when using a secondary language bundle.	When an online learning module or exam module was created with additional language bundles, launching the course using a language bundle raised an error. When adding a language bundle to a module, it should use the launch properties defined for the module, but instead it defaulted to 'Generic', which caused modules and exams to error when launched.
319256	NSD-8010	Assessment Workflows with email reminder tasks caused loss of database connection.	When large numbers of assessment workflows with email reminder tasks were running, in addition to typical processes such as group enrollments and launching courses, the database connection pool was overwhelmed with connection requests, causing a loss of connection to the database.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
305562	NSD-7988	Enrollment Status was not updating to Enrolled after approval.	When enrollments pending approval were approved, the learners' Enrollment Status on their transcript was not always updated to Approved. This was due to successive updates to the Pending Approval training record happening when the database was under significant load. This issue has been resolved by preventing successive updates.
317835,319658	NSD-7965	Importing a user with a date-of-birth error failed but created unwanted user metadata.	When a user record was imported with an error in their date of birth, the import failed but some user metadata was created in the database, which prevented the record from being corrected via the CSV loader or User Editor.

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