

PeopleFluent Learning Resolved Issues Report

PeopleFluent Learning 22.03

Introduction

PeopleFluent is pleased to announce the upcoming 22.03 update of PeopleFluent Learning. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	March 18, 2022
Revised Document Version Number:	1.1
Details of Revision:	Added NSD-7926

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
64998, 266054	NSD-3459	Program Session Enrollment Update failed when an added submodule had a status of Invitation Only.	If an Invitation Only course was added to a program, the Session Enrollment Update function didn't allow this course to be added to existing enrolled users. This has been fixed to treat this administrative action as Group Enrollment for administrators to invite users to take this course as part of the parent program.
62882	NSD-3471	Enrollment restriction error used incorrect label and could not be overridden in Group Enrollment.	When an enrollment restriction was set up for a module or session, if it was triggered during group enroll, it used the 'No more seats available' error message instead of the enrollment restriction message. Also, the option to bypass the enrollment restriction during Group Enroll did not work.
262869	NSD-5067	Printing a Progress Tracker from the Knowledge Center did not print all enrolled modules.	For learning programs with many enrolled modules, the Progress Tracker displayed all modules on screen, but did not correctly measure the window size when printing, which meant that modules further down the page were not printed to PDF.
248594	NSD-5091	Special characters caused the bold-emphasis in search results to disappear.	When filtering courses in the Learning Modules page in the Manager Center, course titles that included one or more special characters, such as €, ©, ®, ² , ¼, ½, ¾, ¡, ¢, ñ, §, were included in the filtered list but without the search word being emphasized (bold-italic).
239328	NSD-5775	Learning Path color-coded Waiver/Exempt programs red instead of green.	When a program enrollment has a status of Waiver/Exempt and its only submodule is set to Deactivated, the program was color-coded red in the Learning Path. The program is now color-coded green, while the deactivated module remains gray.
250602	NSD-5847	Primary language was used for course title in enrollment approval requests instead of learners' preferred language.	When learners sent an enrollment approval request for a course with a language bundle matching their preferred language, the course title in the Enrollment Approval request page was shown in the course's primary language. The course title should have been taken from the language bundle the learner selected.
263617	NSD-6189	Images uploaded to the repository in a zip file did not display in catalogs after being unzipped.	Images that were uploaded to the repository in a zip file and then unzipped (creating a new folder in the repository) did not display when selected for the image to use catalog display in the Catalog Editor.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
236123	NSD-6269	Launch type and launch URL values were not saved to the course after import.	When using Course CSV Loader to create a course, the launch type and launch URL values were not initially stored with the course, and no error was reported. Re-importing the course or saving the course in the Catalog Editor reinstated the launch type and launch URL values.
281022	NSD-6715	Launch URL not shown in reports and not be updated via the Course CSV Loader except for Online courses.	The launch URL for courses was missing from R246 and R247 reports, except for courses with the Online learning type. Also, the launch URL could not be updated via the Course CSV Loader, except for Online courses.
269732	NSD-6768	Group enrolling to a program bypassed prerequisite checks, even when checks were enabled.	Where a learning module outside of a program with Perform Prerequisite Checks enabled was selected as the prerequisite for a learning module in the program, participants could be group-enrolled into the program.
274136, 284299	NSD-6775	User account Last Updated date was not updated after the user was re-imported.	The Last Updated date and time, which is shown in the User Editor > Status tab, was not updated when users were re-imported using an OPML background task but there were no changes to the users' data.
282868	NSD-6816	Participants' program status was not updated to In Process when their status for a submodule was changed to Completed.	When a program participant's status was updated by an administrator to Completed for one of the program's submodules, the participant's status for the program was not immediately updated to In Process. It was updated on the transcript the next time the participant logged in to the LMS.
282461	NSD-6973	Editing a user group with 21,000 users caused the Edit User Group page to become unresponsive.	Exceptionally large user groups could not be edited in the LMS user interface, so the Edit User Group page has been updated to limit the number of users for display and selection to 1,000. If a group has more than 1,000 specific users, the User selection dialog is disabled. In this case, only the User Group Data Loader or userGroupAdder/userGroupRemover API can be used to add or remove specific users.
300280, 310828, 312230, 313442, 313521, 314827, 317681	NSD-7284	Chrome browser allowed learners to enroll in programs multiple times.	In the Chrome browser, learners were able to click the Enroll button multiple times, which created duplicate enrollments in programs. This affected only Chrome and created multiple enrollments only for programs.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
	NSD-7633	Learning module title and session code were not synchronizing with Exchange Server.	Learning module title and session code were not synchronizing with Exchange Server when the Enable Exchange Server schedule integration system configuration setting was enabled.
301708	NSD-7636	Session times in report R202 were not consistent with session times defined for a course.	When selecting sessions for report R202 - Enrollment Summary for Specified Modules/Sessions, the session times were not consistent with the session times defined for the course and shown in the Catalog Editor. This was due to the method used to derive the session datetime in the report.
	NSD-7659	The Number of Enrollments Watershed Analytics report showed course URL instead of title.	The Number of Enrollments Watershed Analytics report showed course URL for each course instead of title. This was due to xAPI statements from the LMS populating the object.name property (the course name) with the object.id value (the URL).
312094, 314171, 316512, 317229	NSD-7764	The Participant Grouped By selector in Compliance Analysis did not save the selected option in Chrome.	The Participant Grouped By drop-down list selector in Compliance Analysis did not save the selected option when the users clicked outside of the drop-down after making a selection (that is, when the drop-down list lost focus). This impacted Chrome only.
312571	NSD-7829	A participant's status for a course was set to Failed unexpectedly.	When the Enable Using Last Committed Lesson Status system configuration setting is enabled, if a learner re-launched a course immediately after completing it, the transcript could be marked as Failed unexpectedly due to network latency. The course completion status update process has been enhanced to prevent this happening.
314739	NSD-7867	Participants withdrawn from a session still had their seat reserved.	When manual waitlist handling is selected for a session, if an enrolled participant was withdrawn, their seat was still reserved. A new enrollment was waitlisted instead of being enrolled in the session. This highlighted a problem with the expected manual waitlist handling behavior: another learner could enroll in the session before waitlisted learner. Now, if a session with manual waitlist handling has any waitlisted learners then anyone else enrolling will be automatically added to the waitlist.
	NSD-7870	Incorrect email notification was sent to waitlisted learners after selecting a session.	When learners were waitlisted after selecting a session with no remaining seats, an enrollment confirmation email was sent to the learner instead of the waitlist notification email.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
316309, 316366, 316410, 319375, 320101	NSD-7910	Non-completed transcript records incorrectly deactivated for Account Closed user accounts.	When changing a user account to Account Closed status, any non-completed transcript records for the user were immediately and incorrectly updated to Deactivated status. When the Closed Account Enrollment Cleanup Interval (# days) system configuration setting is set to 0, the transcripts should not be updated.
	NSD-7911	Non system administrator users could not import a course with launch properties.	When a user other than the system administrator tried to import a course with launch properties, the import failed with the error: No write permissions.
315396	NSD-7926	The LMS used an incorrect database collation setting for MySQL in a query to retrieve questions.	The LMS query to return exam questions did not use the collation required by MySQL. The collation was hard-coded in the query. This has been removed and a new property has been added to ekp.properties to specify the collation for MySQL databases.
316954	NSD-7948	Module attribute values were deleted by the Training CSV Loader.	For a specific customer instance, users' transcript attribute values were deleted when other attributes were being updated by the Training CSV Loader. This did not affect all customers.
316306	NSD-7953	Printed certificates with drop-down module attributes printed the attribute code instead of its value.	When a drop-down list module attribute was included in a certification, the printed certificate included the attribute's code instead of its selected value.
317908	NSD-7959	User ID migration reported an error when Delete the source user account was selected.	When migrating user IDs with the Delete the source user account option selected, the source user account was deleted after migration but the following error was reported: Sorry, but this request cannot be processed at this time.
317835, 319658	NSD-7965	Importing a user with a date-of-birth error failed but created unwanted user metadata.	When a user record was imported with an error in their date of birth, the import failed but some user metadata was created in the database, which prevented the record from being corrected via the CSV loader or User Editor.
317677	NSD-7967	Marked/Reviewed Homework Notification emails substituted the {participant_name} with the instructor's name.	When an email template selected for Marked/Reviewed Homework Notification included the {participant_name} parameter, it was substituted with the course instructor's name in the email sent to the participant, instead of the participant's name.

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
318495, 318647, 319570	NSD-7990	Classroom transcripts recorded the finish date as the module completion date.	Transcripts for classroom sessions recorded the finish date as the date and time that participant status was updated to Completed, instead of the scheduled end time of the class.
318887	NSD-8002	When iCalendar links are enabled, browsing classroom sessions anonymously caused an error.	When iCalendar links are enabled and the learning module allowed public access, browsing classroom sessions anonymously caused an error.
	PL-2755	Language bundle fields for questions did not have WYSIWYG inputs.	When editing language bundles for questions, the Reference Info, Hints, Pre-comment, and Explanation fields did not have the WYSIWYG editor available when it was enabled in System Configuration.
	PL-2779	Logging out after a period of inactivity caused an error.	When users logged out of the LMS after a period of inactivity, the LMS reported an error instead of redirecting the user to the login page.
	PL-2797	Certifications pending approval were not visible to learners when the new UI was enabled.	When the new UI was enabled for a learner, they could not see their certifications pending approval in the Certifications page (Certifications for Approval tab).
	PL-2802	No error was shown when users tried to upload files exceeding the maximum size limit.	When learners taking an exam tried to upload a file that exceeded the system.maxuploadsize value in ekp.properties, the file was not uploaded but no error message was shown. An error message is now shown which also states the maximum file size allowed.
	PL-2803	When minimizing the use of pop-ups, the navigation menu was visible in the Knowledge Center.	If a user's profile is set to Minimize Use of Pop-ups, the Knowledge Center will open in the same window as the course details page.
	PL-2818	22.03 upgrade script dropped rustici_property and rustici_property_group tables.	The 22.03 upgrade script dropped rustici_property and rustici_property_group tables when it should not.
	PL-2867	Course Calendar filters did not filter the courses shown in the calendar.	Course Calendar filters will display the correct courses on the calendar.

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	PL-3064	A minor issue with the Bulk Action button on the Learning Modules page.	When using the Bulk Action function on the Learning Modules page to delete courses, the option to delete again is re-enabled.
	PL-3077	When a course has e-signature enabled, deleting from the gear button on the Learning Modules page would not delete the course.	On the Learning Modules page there is a gear icon which allows some actions on a given course, including deleting the course. If e-signature is enabled for the course, the option to delete from the gear icon will now work correctly.

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